

#### **Terms of Reference**

Project: Strengthening the influence of Palestinian refugees on their living

conditions (PART)

PN: 18.2039.8-003.00

Subject: Strategic plan development consultant Duration: 1 December 2019 – 30 January 2020

## 1. Background Information

## **Background on context**

According to the United Nations Relief and Works Agency for Palestine Refugees (UNRWA) around 914,000 Palestinians were displaced between 1947 and 1949 as a result of the establishment of the state of Israel. The refugees fled to the Palestinian territories as well as to the neighboring countries Jordan, Syria and Lebanon. Demographic growth has led to more than 5 million Palestinian refugees registered by UNRWA today. About a third of these refugees live in the 58 camps administered by UNRWA in the region. 450,000 Palestinian refugees registered with UNRWA in Lebanon since 1948, of which today approximately 200.000 still reside in 12 camps and 42 informal settlements called 'gatherings' spread over five areas (Tyre, Saida, North Lebanon, Central Lebanon -including Beirut-, and the Bekaa Valley). The overall socioeconomic situation of Palestinian refugees in Lebanon is dire and levels of food insecurity and poverty follow an increasing trend. More than 70 years after their arrival in Lebanon, Palestinian refugees are still deprived of many basic rights. Among other factors, they are denied the right to own property and face restrictive labor market policies. Almost two thirds of the Palestinian refugees in Lebanon are considered poor and discriminatory laws hamper their ability to improve their living conditions. As a result, Palestinian refugees are forced to rely on UNRWA as their primary service provider. The pressure has become more severe since the beginning of the war in Syria. About 30.000 Palestinian refugees from Syria are residing in Lebanon. The intersection of these two marginalized refugee populations has produced additional material struggles and conflicts of identity. Organizational structures on local level are neither well established nor representative. Furthermore, they are only connected to other organizations on meso- and macro-level in a very limited way, which makes it impossible for them to properly represent the interests of the refugees. Due to the lack of legitimacy, unclear



responsibilities and inefficient structures there are tensions and conflicts between the organizations themselves and in the refugee camps. Because of this, the Palestinian refugees and their representing organizations are not able to sufficiently participate in social processes targeting the improvement of their living conditions.

# About Strengthening the influence of Palestinian refugees on their living conditions (PART)

The project is part of the Supporting Palestinian Refugees (SPR) Program that is implemented in Gaza, Jordan, Lebanon and the West Bank. It contributes to the program's objective (to improve the living conditions of Palestinian refugees in the region) by strengthening the influence of Palestinian refugees for improving their living conditions in a protracted violent conflict on individual and structural level.

#### **Basic information about INITIATE**

TCODE (The Community Organization for Development and Empowerment)-INITIATE, one of our implementing partners in Lebanon, currently registered under the name of "المنتدى المجتمعي للتمكين و التنمية" is a Lebanese NGO working in both Lebanese and Palestinian communities. INITIATE seeks to enhance solidarity and social cohesion among different groups within Palestinian and Lebanese society, crosscutting divisions of age, class, ability, gender, race, social status, citizenship, place of residence and access. Alongside this, INITIATE aims to increase the participation of civil society actors in social and political processes, with particular attention paid to women and youth. INITIATE's vision is to enhance social cohesion by empowering individuals and groups to participate in decisions making processes affecting their lives and respond to the collective needs of their communities. INITIATE's mission is to contribute to a comprehensive community system of social cohesion, by addressing social needs through mutual inclusion and empowerment. INITIATE aspires to empower marginalized groups to participate in community-building activities through integrating opportunities for capacity-building with safe spaces for the expression of individual and collective identity.

INITIATE will catalyze this mission through youth movement, volunteerism and social transformation processes in Palestinian and Lebanese communities to develop the skills of young people, and their capacity to participate within their communities.



## 2. Purpose of the Consultancy

The overall objective of this consultancy is to develop a five-year strategic plan by ensuring that INITIATE fulfils its mandate.

#### 3. Tasks

The scope of work for the Consultant will include but not be limited to:

- a) Review the vision and mission based on INITIATE mandate;
- b) Undertake stakeholder mapping and analysis;
- c) Undertake a situation analysis of INITIATE operations to date;
- d) Through a consultative process and application of an appropriate tool of analysis, identify focus areas and develop strategic objectives and key result areas for the same;
- e) Plan and facilitate workshop/s to prioritize strategic directions
- Review the institutional capacity, organizational set-up, financial and administrative systems against the INITIATE mandate and the identified strategic objectives and key result areas; and make recommendations, if any;
- g) Propose a strategy for achieving the strategic objectives and key results;
- h) Develop a Results and Resources Framework for the plan period;
- i) Hold stakeholder meeting(s) to validate the draft strategic plan;
- j) Finalize strategic plan and submit to INITIATE

#### 4. Deliverables

- Strategic plan including a results and resources framework and
- Report on the process of developing a strategic plan including stakeholder consultations and workshops
- Updated and reviewed institution profile including the mission, vision

## 5. Qualifications

#### I. Academic Qualifications:

 At least a master's degree in a relevant field in the area of planning, public policy, community participation, social work, development studies or any other related field



## II. Experience:

The consultant has knowledge of and/or proven expertise in:

- Strategic planning document preparation
- Proved experience in strategic planning and management
- Participatory approaches in conducting assessments and facilitating strategic planning processes
- From 5 to 10 years of professional experience in strategic planning and management.
- Relevant working experience in community engagement and social activism;
   peace building and fundraising for social projects;
- Previous experience with Palestinian Community and social work;

## III. Competencies:

- Knowledge in use of computer software packages for word-processing, Excel, Power Point, and the internet;
- Being proactive, organized, responsible, and having the proven ability to work well with a team;
- Knowledge or experienced in the Palestinian camps and/or gatherings;
- Excellent communication skills, teamwork, facilitation skills, hardworking, works well under pressure, flexibility;
- Fluent in Arabic and English

## 6. Deliverables/Outputs

| Output   | Deliverables        | Target Due<br>Dates | Review and<br>Approvals<br>Required |
|--|---------------------|---------------------|-------------------------------------|
| -5 years strategy document is issued and approved -Report on the process including stakeholder consultations and workshops | Strategic plan      | 15 January 2020     |                                     |
| -Reviewed profile document of<br>the organization is issued<br>and approved  | Institution profile | 15 January 2010     |                                     |



# 7. Place(s) of Assignment

The contractor is required to work with INITIATE association in Tyre area, south Lebanon and the relevant geographical areas of intervention including Palestinian camps and gatherings there.

# 8. Timeframe

The consultant is expected to provide his services during the period of 15 November 2019 to 15 January 2019