

SAMS Foundations (SAMS) Tender Documents For

(Reference # RFT- 240703 Diabetes Testing kits)

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Cover Letter

SAMS Foundation is a non-profit, non-political, medical and humanitarian relief organization that is working on the front lines of crisis relief in Syria, in neighboring countries, and beyond to alleviate suffering and save lives. SAMS works to serve the medical needs of millions of Syrians, support doctors and medical professionals, and rebuild healthcare. SAMS organizes medical missions, provides professional and educational trainings to Syrian physicians, and delivers medicine and medical supplies to hospitals and vulnerable families in Syria.

The Syrian American Medical Society (SAMS) invites qualified companies to submit an offer for establishing a **purchase order** for the provision of **(RFT-240703 Diabetes Testing kits)**, as per the documents and requirements attached to this letter.

The offer must include a technical offer and a financial offer, which must be submitted in separate envelopes (see clause 1.2). Failure to fulfill the requirements in clause 1.2 will constitute an irregularity and will result in the rejection of the offer.

Deadline for written inquiries/Questions about this solicitation are accepted before close of

business on (Monday 12th August 2024 4:00 PM). Inquiries must be directed to:

leb-tender-inquiry@sams-usa.net

indicating "RFT- 240703 Diabetes Testing kits "in subject line.

All answers to the inquiries received will be published before close of business day on Daleel Madani on (Thursday 15th August 2024).

The last day to submit a financial offer & technical offer/proposal (Bid close date) is Thursday, August 22th, 2024 at 4:00 PM.

The successful bidder will be notified in writing by Mid of (October).

Please check the Daleel Madani Page for any modifications and additions to this RFT.

SAMS Foundations (SAMS) is not bound to accept the lowest bid, or any other bid. Acceptance of your bid and any subsequent contract are subject to SAMS Foundation (SAMS) terms and conditions of her procurement policy.

Sincerely,

SAMS Foundation (SAMS)

1. General Information

1.1 Purpose

The purpose of this Request for Tender (RFT) is to solicit competitive quotes to establish a PO with a supplier for the provisioning of (Glucometer Devices) as per the requirements in Annex #1.

1.2 Deadline for Proposal Submission and Inquiries

Deadline for submission is **4:00 P.M** (local time) **on Thursday 22th August 2024**. No offers will be accepted after this time.

Deadline for written inquiries about this solicitation are accepted before close of business on **Monday 12th August 2024.**

Such inquiries must be directed to: leb-tender-inquiry@sams-usa.net indicating "RFT- 240703 Diabetes Testing kits "in subject line.

All answers to the inquiries received will be published before close of business on Thursday 15th August 2024.

1.3 Offer Submission:

The quote must be submitted in the format requested via email marked "RFT- 240703 Diabetes Testing kits" with your company name to the following emails:

For questions and inquiries: leb-tender-inquiry@sams-usa.net

For technical Proposal: leb-tender-technical@sams-usa.net

For Financial Proposal: leb-tender-financial@sams-usa.net

1.4 Method of Payment

Payment(s) will be made within thirty (30) days through (Bank Transfer in USD FRESH) after the full delivery and acceptance by Syrian American Medical Society (SAMS) of the items contracted as a result of duly signed Purchase Order(s) and provide an Invoice(s).

1.5 Currency and Language

Offers must be submitted in **English** with prices stated in **(USD)** and all **Taxes** and **fees** must be included in the price offer.

1.6 Terms and Validity of the Agreement

The contract resulting from this RFT will commence upon signing of the PO by both parties and shall be valid for the duration specified in the PO period.

1.7 Presentations or Demonstrations

All qualified short-listed bidders may be requested to submit samples of required items for inspection and license documentation for review by Syrian American Medical Society (SAMS) after the bid opening. The bidder(s) awarded the Agreement will be bound to deliver the same quality of samples and documents as demonstrated during this stage of the RFT.

1.8 Cancellation

SAMS Foundations (SAMS) reserves the right to accept or reject any or all bids, and to accept the bid deemed to be in the best interest of The Syrian American Medical Society (SAMS), and is not bound to accept the lowest price bid submitted. The Syrian American Medical Society (SAMS) reserves the right to cancel this RFT at any time prior to award, without any liability or damages whatsoever.

1.9 Conflict of Interest

By submitting a response to this RFT, Bidders warrants that, to the best of their knowledge, no SAMS Foundations (SAMS) employee, officer, consultant or other party related to The SAMS Foundations (SAMS) has a financial interest in the Bidder's business activities. Discovery of an undisclosed Conflict of Interest situation will result in immediate disqualification of the bidder and disqualification of the bidder from participation in future SAMS Foundations (SAMS) RFT processes.

1.10 Contact

To ensure fair consideration for all bidders, SAMS Foundations SAMS) prohibits communication to, or with, any SAMS Foundations (SAMS) employee during the RFT process, with the exception of those questions related to interpretation of specifications or the proposal process. Any non-related communications initiated by a bidder may be grounds for disqualifying the offending bidder from further participation in this, or future, SAMS Foundations (SAMS) RFT processes. Direct inquiries to: leb-tender-inquiry@sams-usa.net, indicating "RFT- 240703 Diabetes Testing kits" in subject line.

1.11 Anti-Terrorism

The bidder acknowledges that United States Executive Orders and Laws, including but not limited to E.O. 13224 and P.L. 107-56, prohibit transactions with, and the provision of resources and support to, individuals and organizations associated with terrorism. It is the legal responsibility of the bidder to ensure compliance with these Executive Orders and Laws.

1.12 Offers Validity

Offers submitted in response to this RFT should be valid for at least **60 days**. Prices shall be fixed throughout the duration of supply.

1.13 Partial Quotation:

SAMS might consider partial offers.

1.14 Partial Awarding:

SAMS has the right to proceed with partial awarding where the contract could be divided between several suppliers according to SAMS interest

2. Method of Evaluation and Award

2.1 Evaluation Criteria

The offers shall be evaluated by a committee consisting of a minimum of (3) members based on the attached Evaluation Criteria.

Evaluation criteria and process:

The Technical and Financial Evaluation will be performed by two separate Committees; each evaluation will have **50% Technical - 50% Financial**.

Technical Evaluation (50%)

The Technical Committee will perform an evaluation based on the attached Evaluation Criteria document (Annex #1) to include

Evaluation Criteria for Glucometer Device and test strips

Glucometer Device and test strips evaluation criteria # Criteria weight Less than 1 year of replacement warranty on Disqualified the devices. Warranty of the 2 years or more replacement warranty on the 1 20% glucometer device. Between 1 and 2 years replacement warranty on 10% the device. Less than 1 year. **Disqualified Test strips expiry** 2 More than 1.5 years from the date of delivery. 20% date Between 1 and 1.5 years from the date of delivery. 10% USA or Japanese origin (full mark) 100%. European origin 75% of the full mark. 3 **Country of Origin** 25% Korean origin 50% of the full mark. Chinese origin 25% of the full mark. Between 20 mg/dL (1.1 mmol/L) to 600 mg/dL 5% (33.3 mmol/L) or higher range. 4 **Measurement Range** less range. 0% The Error margin equal to or less than ±10%. 5% 5 Accuracy The error margin is more than ±10%. 0% The device has a clear display and easy to read and visibility in low-light conditions with a reminder 5% to test option. **Display** 6 No screen or not visible. 0% Ability to store, recall, and analyze test results 10% Memory and data 7 processing No memory 0% Battery life exceeds 2 years and\or uses a rechargeable battery, CR2032 battery, or AA or 10% AAA battery. **Battery** 8 less battery life or uses another type of batteries. 0%

1. Eligibility Criteria:

suppliers submitting an offer as companies should demonstrate their eligibility to participate by providing the below documents:

- VAT Registration- VAT
- Ministry of Finance Registration- شهادة التسج يل لدى وزارة المالية
- Commercial Register السجل التجاري
- ID of the Owner- هوية المالك

(Any supplier failing to provide the above documents may lose his right in the competition).

2. Pre-qualification criterions: Suppliers must demonstrate having the following prequalification criterions to be considered for the technical evaluation:

List of pre-qualification to be provided, i.e.

- Successful past performance experience accompanied with minimum 3 certificates-References from their respective clients
- Completeness of the proposal file as instructed (technical and financial offers, submitted completely and separately; all forms - Supplier Information Form and Supplier Self-Certification of Eligibility)

(Any supplier failing to provide the above documents may lose his right in the competition).

Only suppliers who pass the pre-qualification and eligibility criteria will proceed to the technical evaluation.

3. Technical Evaluation: The offers will be technically evaluated according to the attached Annex 1 (the technical SOW).

Minimum technical passing score: is 30 % out of 50 %

4. Financial Evaluation: Offers who pass the technical evaluation will proceed to the financial evaluation, whereas the financial evaluation constitutes 50% of the overall evaluation. By filling out Annex #4 (Financial Offer Form)

SAMS Foundations (SAMS) may, in its best interest, elect to enter into negotiations with one or more of the apparent responsive and responsible bidders.

- 3. Proposal Response Format
- 3.1 Cost to Prepare

SAMS Foundations (SAMS) is not liable for any costs incurred by the bidders in response to this RFT.

3.2 **Proposal Format and Support Documentation**

The offer submitted must explicitly state and include the following. Failure to supply all requested information and documents or comply with the specified formats may disqualify the bidder from consideration.

Technical Offer

Annex#1 technical answers form must be filled and signed by the supplier

Annex #2 Supplier Information:

- Supplier full name, address, email address and telephone number.
- Name and contact information of the person submitting the proposal with full contact details and his supervisor's contact details.
- Payment information: bank name and address and demonstrated acceptance of the SAMS Foundations (SAMS) terms of payment
- Any references with names and contact details of similar NGOs or non-NGOs.

Annex #3 Supplier Self-Certification of Eligibility.

3.3 Proposal Format and Support Documentation

The offer submitted must explicitly state and include the following. Failure to supply all requested information and documents or comply with the specified formats may disqualify the bidder from consideration.

3.4 Technical proposal:

- Fill out the answer regarding the ability to comply with the specifications of the technical annex #1
- Supplier Information Form (format provided as an attachment to this RFT) Annex #2:
 - Supplier full name, address, email address and telephone number
 - o Name and contact information of the person submitting the proposal
 - Full names of the company owners
 - Payment information: bank name and address and demonstrated acceptance of the Syrian American Medical Society (SAMS) terms of payment, as stated in the form below
 - Minimum 2 references with names and contact details
 - Supplier Self-Certification of Eligibility Annex 4
 - Required documents mentioned in 2.2.1 Eligibility Criteria

- Fill the Brand Model Origin of the technical table below.
- Fill the Yes/No/Value or QTY of the technical table below.
- Technical catalogs for each item requested.

* Required Notation of Email Subject Lines When Submitting Technical Proposal

Any related documents of the **technical proposal** submitted in response to this RFT must be submitted to the provided SAMS e-tendering email address **should be directed to:**

<u>leb-tender-technical@sams-usa.net</u> with an email subject line that clearly states

"RFT- 240703 Diabetes Testing kits - Technical"

3.5 Financial Proposal (Cost / Price)

- Fill Estimated Unit Price and Total Price per item listed on the financial offer (annex #4)
- Bidders shall provide detailed pricing information on the Price Offer (format provided as an attachment to this RFT as **Annex #4**).
- Detailed specifications and price per individual item offered, including all applicable taxes and indication of currency.
- Price validity period must be 60 Days

❖ Required Notation of Email Subject Lines When Submitting Financial Proposal

Any related documents of the **financial proposal** submitted in response to this RFT must be submitted to the provided SAMS e-tendering email address **should be directed to: leb-tender-financial@sams-usa.net** with an email subject line that clearly states

"RFT- 240703 Diabetes Testing kits – Financial"

All submitted documents must be stamped and signed by the Bidder.

SAMS Safeguarding Statement – Procurement

SAMS is committed to protect the served community from all forms of harm specifically sexual exploitation, exploitation, sexual abuse and abuse – SEA, to protect SAMS work environment from all forms of sexual harassment and harassment – SHH, to fulfill SAMS endeavors to protect children from child abuse and to stand against all forms of child labor¹, all SAMS collaborators² are required to adhere to SAMS safeguarding terms.

This Statement is a part of all contractual agreements that might take place between SAMS and any third party that could be considered as a collaborator according to SAMS terms. All contractual agreements with any collaborator cannot be officially acknowledged by SAMS unless if this statement is fully signed and acknowledged by the concerned third party, this extends to the level that SAMS will not accept any contractual agreement between any of SAMS country offices and any collaborator unless if this statement is included as an annex and fully signed simultaneously with the signing the contractual agreement.

The Statement Terms

- 1. The collaborator is prohibited from using child labor in the delivery of goods or services under this contract. For the purposes of this statement, child labor includes all full-time work by any child younger than 18 or the basic minimum age for completing mandatory schooling, whichever is younger and also includes any work which, by its nature or the circumstances in which it is carried out, is likely to harm the health, safety, or morals of children ("hazardous work").
- 2. If any children in employment or in any other forms of contractual engagements will be used in the delivery of any services, this must be declared in writing to SAMS for approval prior to the start of work on the contract. As part of this declaration, any children between the ages of 15-18 must be specifically identified along with a description of their duties and work hours. In narrow circumstances and with prior written permission from SAMS, children from age 15-18 may perform part-time, non-hazardous work in the delivery of goods/services to the extent that it does not hinder their education or violate local and international laws.
- 3. If the collaborator is engaged in delivering services to SAMS beneficiaries, sexual relationships with beneficiaries by its employees will not be tolerated since they are based on inherently unequal power dynamics. They are also strictly prohibited from engaging in sexual activity with children (persons under the age of 18) regardless of the age of majority or age of consent locally, or exchanging money, employment, goods, or services for sexual favors.
- 4. The collaborator, its employees and its subcontractors are prohibited from engaging in verbal³ or physical abuse ⁴of any individual.
- 5. The collaborator, its employees and its subcontractors are prohibited from using any personal data of SAMS beneficiaries or SAMS staff for any purposes that may fall out of the defined scope of work within the contractual agreement and any use of SAMS data, out of the defined scope, must be requested, in written, and approved from SAMS senior management which may include SAMS HQ senior management in cases where the data hold by the collaborator are considered as a high sensitive data by SAMS end or in cases where the collaborator may hold personal data on SAMS served population or SAMS personnel.
- 6. Prior to any contractual agreement between SAMS entities and any collaborator, SAMS will perform the needed background checks regarding the collaborator including ATS checks, security checks and any other checks that SAMS might find the need to search about background and history of the collaborator.
- 7. Prior to any contractual agreement between SAMS entities and any collaborator, the collaborator is asked to sign SAMS code of conduct. The collaborator reserves the right to request clarification and induction on any documents provided by SAMS at the contracting stage.
- 8. Once the agreement is fully executed, SAMS will provide collaborators with information on the Safeguarding policy, accountability channels, and any pertinent standard operating procedures to ensure compliance with the policies set forth.
- 9. Collaborators have the duty to report any concerns or suspicions regarding sexual abuse or exploitation by humanitarian workers, whether in the same agency or not, they must report such concerns via established SAMS reporting mechanisms. Concerns can be reported anonymously to SAMS through the whistleblowing system⁵, CFRM, or SAMS safeguarding and accountability website link.

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¹ Child labor is defined as work carried out to the detriment and endangerment of a person under the age of 18 ("a child"), in violation of international law and national legislation. It either deprives children of schooling or requires them to assume the dual burden of schooling and work. Child labor is distinct from children in employment, which includes children performing work that is appropriate to both age and development (that does not affect their health and personal development), and that does not interfere with learning.

² Collaborators and or affiliates: individuals who work for SAMS as non-staff members including consultants, holders of Agreements for Performance of Work (APW), Special Service Agreements (SSA) or letters of agreement, Temporary Advisers, Interns, and volunteers, as well as third party entities such as vendors, contractors or technical partners who have a contractual relationship with SAMS.

³ **Verbal abuse** includes profane language, racist, ableist, or sexist terminology, and any other conduct that would be judged abusive by a reasonable person.

⁴ **Physical abuse** includes violent actions (including slapping, punching, kicking, pinching and throwing or damaging objects), creation of discomfort (refusing to turn on heat or air conditioning), repetitive or punitive work assignments, unpaid or poorly paid domestic labor, and any other conduct that would be judged abusive by a reasonable person.

 $^{^{\}mbox{\scriptsize 5}}$ Whistleblowing system is available both at the HQ and in-country level

Violation of the statement

In case the SEA, SHH or Child abuse case is committed by the collaborator or its employees, SAMS mandates to receive an incident report of the case within 24 hours and subsequent information on the investigation and implemented corrective actions. In the case that SAMS is not satisfied with the results of the investigation, SAMS holds the right to proceed with its own investigation or audit the investigation process. In the case of a collaborator abstaining from providing SAMS with timely reporting of incidents, SAMS reserves the right of terminating the collaboration agreement. In cases of SHH, and if the staff of a SAMS collaborator chooses to report the case to SAMS's accountability channels, then SAMS reserves the right to proceed with investigative procedures in accordance with SAMS Safeguarding policy and investigation protocol.

SAMS reserves the right to record of any individuals or entities found to have engaged in, encouraged or condoned acts of SEA, Child Abuse and or SHH from participating in future tenders, recruitments and entering into future contractual relationships with SAMS.

Disclosure

SAMS reserves the right to share information concerning cases of SEA, Child Abuse and or SHH committed by any of SAMS collaborators, its staff or its subcontractors with other UN agencies; INGOs and NGOs. When required, SAMS is keen to fulfill its commitment to the Inter-Agency Misconduct Disclosure Scheme.⁶

Liaising with Local Authorities

SAMS Entities shall evaluate reporting safeguarding violations to appropriate legal authorities, assessing any legal obligations to report, as well as the interests of the survivor(s). Generally, reports are made, unless a report is judged likely to cause greater harm to existing victims or potential future victims, or in case the survivor has given a written statement stating the refusal to communicate the case with the local authorities. In the case of a survivor's refusal to report the case to the authorities, SAMS will be bound to this statement respecting the survivor wishes, but will also fulfill the responsibility of explaining the importance of engaging the local authorities on the case.

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⁶ The Scheme was launched in January 2019 to address the specific problem of known sexual abusers moving within and between different humanitarian and development agencies. As at March 2021 it has over 70 organizations and affiliates in various stages of implementation, with several other organizations preparing to implement.

Technical Specifications Offered

RFT: 07-07-SCT-2024 Glucometer devices

Company Name:	
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^{*} The below table is requested to be filled and any missing in information of the table below will affect the supplier technical score in this purchase.

No.	Item	Unit	Specifications Offered	Qty	Brand	Model	Origin
1	Glucometer device	Device	As the technical criteria below	108			
2	Strips	Box of 50	As the technical criteria below and compatible with the device provided	2365			
3	Strips	Box of 50	As the technical criteria below and compatible with Flora Swiss Glucometers	5300			
4	Lancet	Box of 100	Compatible with the lancing pen included with the device accessories provided	700			

Glucometer Device and test strips evaluation criteria				
#	Criteria		Yes/No	Supplier Note
		Less than 1 year of replacement warranty on the devices.		
1	Warranty of the glucometer	2 years or more replacement warranty on the device.		
		between 1 and 2 years replacement warranty on the device.		
		Less than 1 year.		
2	Test strips expiry date	More than 1.5 years from the date of delivery.		
		Between 1 and 1.5 years from the date of delivery.		
3	Country of Origin	USA or Japanese origin (full mark) 100%.		

		European origin 75% of the full ma	rk.			
		Korean origin 50% of the full mark.				
		Chinese origin 25% of the full mark	ζ.			
4 Measurement Range		Between 20 mg/dL (1.1 mmol/L) to (33.3 mmol/L) or higher range.	Between 20 mg/dL (1.1 mmol/L) to 600 mg/dL (33.3 mmol/L) or higher range.			
7	Weasurement Range	less range.				
5	Accuracy	The Error margin is equal to or less than $\pm 10\%$.				
3	recuracy	The error margin is more than $\pm 10\%$.				
6	Display	The device has a clear display and e and visibility in low-light condition reminder to test option.	<u> </u>			
		No screen or not visible.				
7	Memory and data	Ability to store, recall, and analyze	test results			
,	processing	No memory	No memory			
8	Battery	Battery life exceeds 2 years and\or uses a rechargeable battery, CR2032 battery, or AA or AAA battery.				
		less battery life or uses another type	e of battery.			
	Delivery period: Number of days (calenda	ar days not working Days) required fo	or delivery from the moment (of signing the		
		d items – within (6) days from the				
	purchases order issue			Days		
	The required supplies w 1. Qab Elias-Beqaa. 2. Zgharta-North.	vill be delivered to two locations as f	follows:			
	Quote Validity period:					
	Validity period of above	e prices (in days) - 60 Days		Days		
	Name of the compan	y representative:	Date:			
	Signature:		Stamp:			

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Submission of Technical Proposals:

The complete technical proposal must be submitted via email as follows:

• For Technical proposal: leb-tender-technical@sams-usa.net

Offers not submitted according to the above will be rejected.

5. Supplier Information Form:

Company Na	me	
Acronyms, Abbreviations, Aliases		
Previous nan company	nes of the	
Address		
Website		
Phone Numb	er(s)	
Primary Contact		Name: Phone Number: Email Address:
# of Staff		
Name(s) of C Owner(s) or I	Company Board of Directors	
Parent companies, if any		
Subsidiary or affiliate companies, if any		
Referen	ces	
Client Name:	Contact Name: Email Address:	Phone:
Client Name:	Contact Name: Email Address:	Phone:
Client Contact Name: Name: Email Address:		Phone:
Bank Information		
Bank Name and Address		
Name under which company is registered at bank		
IBA	N (USD)	
If available a	ittach a copy of yo	our standard order Terms and Conditions.

6. Supplier Self-Certification of Eligibility

In order to meet certain donor regulations, the Syrian American Medical Society (SAMS) requires its supply partners to certify that:

- 1. They are not debarred, suspended, or otherwise precluded from participating in major donor (e.g. European Union, European and United States Government, United Nations) competitive bid opportunities.
- 2. They are not presently bankrupt, or have suspended business activities on the basis of insolvency.
- 3. They have not been guilty of grave professional misconduct proven by any means that the contracting authority can justify, or been declared to be in serious breach of contract for failure to comply with their contractual obligations towards any contracts awarded in the normal course of business.
- 4. They maintain high ethical and social operating standards, including:
 - Avoidance of Child Labor, bondage, or forced labor; assurance of safe and reasonable working conditions;
 - Humanitarian neutrality: Ensure that activities do not render civilians more vulnerable to attack, or bring unintended advantage to any military actors or other combatants.
 - Not engaged in the illegal manufacture, supply, or transportation of weapons; not engaged in smuggling of drugs or people.
- 5. Company warrants that, to the best of its knowledge, no Syrian American Medical Society (SAMS) employee, officer, consultant or other party related to Syrian American Medical Society (SAMS) has a financial interest in the Company's business activities. Discovery of an undisclosed Conflict of Interest situation will result in immediate revocation of the Company's Authorized Supplier status and disqualification of Company from participation in future Syrian American Medical Society (SAMS) procurement.
- 6. Respect the laws and regulations applied in the country, and obey to the set of rules that are prescribed by the Turkish authority.

By signing the Supplier Information Form, you certify that your Company is eligible to supply goods and services to major donor funded organizations and that all of the above statements are accurate and factual.

Any inaccuracy in the information filled herein will be used as ground for removal from or termination of the qualification process.

Company Name:	
Name of Representative:	•
Title:	
Signature:	
Date:	-
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Financial Offer	
RFT- 240703 Diabetes Testing kits	
Company Name:	

No.	Item description	Unit	Qty	Unit Price Tax Included (USD)	Total Price Tax included (USD)	Remarks
1	Glucometer device	Device	108			
2	Strips	Box of 50	2365			
3	Strips	Box of 50	5300			
4	Lancet	Box of 100	700			
	Total price			USD		

- All above items specification must be filled in the technical specification (catalogs beside the specifications table are preferable).
- All above item prices should include the delivery cost to (Beqaa-Qab Elias and North Zgharta)-(downloading-uploading).
- Delivery on Saturday and Sunday is prohibited.
- Delivery after 15:00 will delay the delivery to the next day.
- The prices must include: Samples, training, commissioning, testing, and one-year Warranty at least must be included.

Signature	Stamp
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Submission of Financial Proposals:

The complete financial proposal must be submitted via email as follows:

• For Financial proposal: leb-tender-financial@sams-usa.net

Offer not submitted according to the above will be rejected.