

REQUEST FOR QUOTATION

FOR SERVICE/WORK

SYR2024-003

Date, 28-March-2024

This document does not cover contracts for individual contractors.

- **EXPLICATIONS:** Dynamic 365 Business Central additional Users and Enhancement plan For Syrian Arab Red Crescent .
- **OPTIONS:** N/A

Closing Date: **Thursday 18th of April, 2024**Validity of offer: **15** daysPlease acknowledge receipt of this Request for Quotation by email to Yeghig.boyajian@redcross.no**1. PURPOSE OF THE CONTRACT**

The Norwegian Red Cross (NorCross) is a non-political, independent humanitarian organization in Norway. NorCross was founded in September 22, 1865 by the prime minister of Norway Frederik Stang. The organization has its headquarters in Oslo, Norway and provides a variety of humanitarian services, including care for old and the infirm, prisoner visits, outdoor rescue, and international work.

Within the framework of its assistance program in Finance Development, the NorCross is hereby requesting a quotation from your company for the following.

Item Code	Description	Quantity	Unit
Dyn365 Business Central	Dyn365 Business Central - 28 Essentials Users	28	Yearly
Dyn365 Business Central	Dyn365 Business Central Essentials - 2 Years Enhancement plan	2	Yearly

2. PRICING

Your financial proposal must include the estimated cost of the enhancement from Microsoft.
Your financial proposal must include the percentage or cost uplift that will be added to the official cost from Microsoft.
Please fill attached Annex 1 as a pricing template.

Currency

2.1. USD

2.2. **All-included, fixed price**

Your percentage or cost uplift that will be added to the official cost from Microsoft must be fixed and do not change under any circumstances.

2.3. **PAYMENT AND DEPOSIT TERMS**

Percentage offered have to be final and will not be negotiated.

Payment terms

Payment will be done by bank transfer or by bank check within 30 banking days from the delivery date.

Penalty clause

Failure by the Contractor to avail the work by the mentioned date will result in the Contractor being penalized with a 5% reduction of the percentage or cost uplift that will be added to the official cost from Microsoft.

3. **MICROSOFT PARTNERS :**

The service provider must be an authorized Microsoft partner. Provide proof.

4. **DELIVERY OF THE SERVICE :**

Estimated delivery or completion date to be mentioned in Annex 1

5. **GENERAL CONDITIONS**

All conditions not mentioned herein shall be governed by the NorCross General conditions Contracts for Work.

Acceptance of the contract entails the waiving by the Contractor of its General Conditions of Sales.

6. **APPLICABLE LAW**

Norwegian law governs this contract, the clause of arbitration if any, and the arbitration procedure exclusively without regard to conflicts principles.

7. **ARBITRATION**

This contract is subject to arbitration exclusively, according to the attached General Conditions.

8. **WARRANTY**

N/A

9. QUALITY INSPECTION AND ACCEPTANCE

N/A

The Contractor will be responsible for the quantity and quality delivered according to the agreed specification. In case of delivery of non-conforming merchandises, the Client has the right to reject commodities not meeting the specifications stipulated in the contract.

In this case, the Client may cancel the contract or request replacement of the goods. In both cases the Contractor is liable for any costs of replacement, transportation, warehousing, taxes and charges and any other costs that may occur including removing or destruction.

10. RECEPTION OF OFFERS

Your offers must be received by email to Tender.mena@redcross.no maximum by **Thursday 18th of April, 2024.**

Your quotation must include:

RfQ (this document) filled, signed and stamped.

Annex 1 Pricing Template filled, signed and stamped.

Annex 2 General Terms and Conditions signed and stamped.

All offers submitted after the specified closing date are ineligible.

All offers received will be held in confidence.

Offer changes by Service Provider must be received in writing prior to the closing date and must indicate that it is a revised quotation.

All participating Service Providers will be notified of the result of the selection process as soon as it is concluded.

It has to be noted that this Quotation does not imply any commission and that NorCross is not liable to provide any explanation for its final selection of the Contractor.

Service Provider/Contract Name: _____

Contact Person: _____

Phone Number: _____

Email: _____

Signature: _____

Date: _____

Stamp: _____