

Our reply to the questions is in bold italic

- Criteria: "Evaluation expertise including experience in designing and conducting evaluations on digital health systems", Benchmark: "Provide reports of previous HIS evaluation assignments in the mentioned field (5 points per report)"
 - Are example reports to be sent as separate files with the Technical Proposal email?

Include summary of the evaluation assignments in eth proposal and annex the full version if available

- Criteria: "Experience and expertise in working closely with the MoPH and UN agencies or similar large-scale organizations", Benchmark: " Proof of institution personnel technical expertise in areas such as strategy development, health systems, public health, primary healthcare, health system architecture, software development, data base design, data management and data analysis, visualization cyber security (5 points for every relevant CV, (max 15 points))"
 - By "MoPH" does this mean all country Ministries of Health and related stakeholder departments/agencies?

MOPH=Ministry of Public Health in Lebanon or any other country please specify

- Is this LTA to support the Lebanon CO exclusively or other COs and/or regions? We ask so we can tailor our proposal accordingly.

The purpose of the LTA is not only for CO rather for UNICEF in general

- The TOR does not mention the need for a consultant/s to be long-term posted in Lebanon. Would only trips to the country be needed, or would someone need to be posted at the CO?

The TORs include workshop facilitation and stakeholder involvement which is time consuming and require physical presence in the country. So the institution should have presence in the country and remote working should be the exception not the rule

- And finally, the budget template does not have a travel line. Should we build in those costs on the daily rate, or should we add a separate line for travel?

“The vendor will be responsible for administering its own travel. The vendor will be responsible for all travel costs - flights, daily subsistence allowance etc. Travel expenses will be reimbursed separately upon presentation of receipts based on actual cost or as per UN rates (<http://icsc.un.org/rootindex.asp>) whichever is lower. Travel expenses shall be calculated based on economy class travel, regardless of the length of travel and ii) costs for accommodation, meals and incidentals shall not exceed applicable daily subsistence allowance (DSA) rates, as promulgated by the International Civil Service Commission (ICSC).”

- Should the branding be developed from scratch, or is there an existing branding guideline we should adhere to?

Branding of What? Question not clear.

- Are there specific features for digital health transformation, or are we expected to propose the entire system's features and functionalities?

Entire system features

- Is there an anticipated timeline for the initial launch of the app and website?

The question is not clear, please quote exact phrase in the TORs

- Do you anticipate that the websites should have the same functionalities as the app, or are the websites primarily intended for hosting blogs and content?

The question is not clear, please quote exact phrase in the TORs

- Is this program focused solely on children's healthcare, or does it encompass healthcare services for people of all ages?

We are looking at the HEALTH SYSTEM