

1. Is the bid open for individuals? Or only registered company-like entities? **Companies**
2. Is there any particular form you would like a technical proposal in? it is not mentioned what to include in the technical proposal, so I assume the CV and relevant experience/work. **Use your own form.**
3. We kindly request that the submission deadline is extended by 2 weeks and that the following questions are addressed as much as possible in order for us to prepare a proposal that meets your expectations: **Submission deadline extended till 08.09.2023**
4. Is the existing solution (PHENICS, MERA & MERA-Pro) integrated with Diagnostic equipment? **PHENICS is integrated with Lab equipment.**
5. Is the integration done among the application & Diagnostic equipment on HL7 Dictionary? **Integration done with 3rd party interface.**
6. Is the application stack HIPAA compliant? **Not yet**
7. Is the application stack JCI compliant? **No**
8. What are the medical coding standards used (CPT, LOINC, ICD-10, SNOMED, SNOMED-CT etc) **ICD-10.**
9. Are there standardized methods for extracting and reporting data from the EMR system? **NA**
10. How easy is it to generate accurate reports and analytics from the EMR data? **it depends on the needed data.**
11. How is patient data protected against unauthorized access or breaches? **Not applicable to the TOR**
12. Are audit trails maintained to track data changes, access, and system activities? **Yes**
13. How long are audit logs retained, and who has access to them? **till now there is no time limit, IT team has access to the audit trail.**
14. Are there mechanisms in place to detect and alert on unusual or suspicious activities? **Yes**
15. What are the data sources? **Question is not clear.**
16. Is all the data digitized? **Question is not clear.**
17. Is the data going to be provided in file format or need to be fetched? **File Format.**
18. If data need to be fetched, what are the allowed connectors?
19. Do you require dashboards and other reports in application or pdf? **Question is not clear.**