



**Islamic Relief Worldwide-Lebanon**

Islamic Relief Lebanon

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**Islamic Relief  
Lebanon**

<b>Tender No: IRL - T2024 - 009</b>
<b>Date: 15/04/2024</b>
<b>Location: Lebanon - Beqaa</b>
<b>Project Name: Improved health, WASH systems, services, dignity for vulnerable communities in Lebanon</b>

## **ABOUT ISLAMIC RELIEF**

Islamic Relief Lebanon office (IRL) is a humanitarian INGO and one of IRW's field offices dedicated to alleviating poverty and suffering in Lebanon. Islamic Relief first started working in Lebanon in 2006, providing those affected by the Lebanon war with food, clean water and essential household items. After the conflict, we continued working in Lebanon with focus on Food Security, WASH, Health, Shelter & NFIs, Livelihood and Education.

### **Summary of Project:**

IRL is implementing a project that seeks to meet the fundamental medical needs of the most at-risk communities by bolstering the capacity of public health centers and institutions.

Due to numerous crises and economic collapse, vulnerable communities are unable to pay for their basic medical needs and cannot travel to private hospitals for better care and diagnostics. Government hospitals are less expensive, but they lack basic amenities such as electricity and other infrastructure to accommodate an increasing number of patients daily.

The project will provide medical equipment and supplies for three Public Health Centers/institutes in three governorates Beqaa, Tripoli, and Akkar according to each PHC's specifications in order to improve the efficacy of diagnosis and treatment, in addition to rehabilitation, upgrade works, and solar system, as per their need.

Islamic Relief Lebanon intends to contract a company to implement the following rehabilitation activities:

#### **- Rehabilitation and upgrade of medical center**



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Verdun, Saeb Salam Street,  
Kojok Center 4<sup>th</sup> floor & 5<sup>th</sup> floor  
Beirut, Lebanon

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فردان، شارع صائب سلام،  
سنتر كجك الطابق 4 و 5،  
بيروت، لبنان



## 1. SUBMISSION OF QUOTATIONS

1. Issuance of Payment occurs within 15 days after submission of legal invoice by cheque withdrawn cash in dollars after 48 hours from receiving date.  
الدفع بعد الفاتورة الرسمية خلال خمسة عشرة يوماً على شكل شيك يصرف بعد 48 ساعة من تاريخ إستلامه نقداً بالدولار.
2. Bank fees when cheque withdrawn are on the account of the supplier.  
الرسوم البنكية عند صرف الشيك على حساب المورد
3. Prices must include VAT and it must be shown on the invoice.  
الأسعار شاملة الضريبة على القيمة المضافة والضريبة يجب أن تكون واضحة ومبينة على الفاتورة.
4. NO other form is accepted only this form must be filled by the prices and specifications, signed and stamped by the supplier.  
لن يتم إعتداد أي نموذج آخر غير هذا النموذج على أن يتم توقيعه و ختمه من قبل المتقدم لهذه المناقصة.
5. Every supplier has to fill the request for quotation and place it in a closed envelope, signed and stamped on the envelope and submitted by hand at the reception at our office located, Verdun – Saeb Salam Street – Kojok Center 5th floor – Beirut – Lebanon. We do not accept any quotation by email.  
على المتقدم لهذه المناقصة ملء ، توقيع وختم هذه المناقصة ووضعها داخل مغلف مغلق مختوم وموقع على فتحة المغلف وعليه أن يتم تسليم هذا المغلف بيده في مكتب الإستقبال في مكتبنا في فردان – شارع صائب سلام – مركز كجك الطابق ال 5. العروض المرسله في البريد الالكتروني لن تأخذ بعين الاعتبار.
6. The deadline to fill and submit this quotation is on 07/05/2024 at 4:00 pm and any bid will not be accepted after this time.  
ان مدة انتهاء صلاحية هذه المناقصة هي في 2024/05/07 الساعة 4:00 عصراً وأي مناقصة تقدم بعد هذا الوقت ستكون مرفوضة.
7. Procurement department is the only responsible department, any inquiry for clarification must be received by IRW-Lebanon in writing to email (procurement@islamicrelief-leb.org) at least 3 days before the deadline for submission of tenders. IRW-Lebanon will reply to bidders' questions at least 2 days before the deadline for submission of tenders.  
قسم المشتريات هو القسم المسؤول عن المشتريات والمناقصات وعلى المتقدمين للمناقصة أن يتصلوا مع قسم المشتريات من خلال البريد الالكتروني ( procurement@islamicrelief-leb.org ) لأي إستفسارات خلال مدة اقلها ثلاثة ايام قبل انتهاء مدة الاعلان. فريق المشتريات يجيب خلال مدة يومين قبل اغلاق الاعلان.
8. Supplier must submit his legal papers with the request for quotation in the same envelope, in addition to a copy of the owner's ID, or his quotation will not be considered  
على المتقدمين للمناقصة وضع صور عن أوراق صالحة وقانونية عن الشركة بنفس مغلف المناقصة بالإضافة الى صورة عن هوية مالك الشركة.





9. Invoice must be official and legal. الفاتورة يجب أن تكون قانونية بالكامل.
10. Prices must be in United states dollars. الأسعار بالدولار الأمريكي
11. Prices include delivery to any place in Lebanon at any time requested. السعر شامل التوصيل الى أي مكان في لبنان.
12. Portfolio to be submitted attached to the quotation. تقديم السيرة الذاتية مرفقة بالعرض المقدم.
13. Please take all the above notes into consideration, or your quotation will be disregarded. الرجاء أخذ الملاحظات الموجودة أعلاه بعين الإعتبار وإلا سيتم تجاهل أي عرض يخالف أحد هذه الملاحظات.





## 2. SPECIFICATION OF REQUIREMENT

### Main Deliverables

Deliverable	Description	Timeline
<b>Rehabilitation works</b>	Rehabilitation works for Azhar El Beqaa Medical Center in Majdel Anjar – West Beqaa, in accordance with the attached BoQ including specifications.  The work will be under the supervision of IRL or a 3rd party assigned by IRL.	Date of delivery is as soon as possible after the contract signature.
<b>Method statement and Schedule of work</b>	The bidder is requested to submit a method statement including the delivery schedule for work.	Date of delivery is as soon as possible after the contract signature.
<b>Material</b>	The bidder must submit the list of materials that will be used, in addition to data sheets. Materials that are not submitted will be scored as “0”	During submission of bid
<b>Team Communication</b>	Contractor’s team need to coordinate with IRL team officially regarding the delivery process and implementation.	During delivery.
<b>Restrictions</b>	Supplier’s team is not allowed to communicate with beneficiaries. It is IRL team responsibility to prevent any miscommunication with beneficiaries.	During delivery.
<b>Field Visit</b>	Field visit to the project site needs to be in coordination with the logistics team 7 calendar days before the tender deadline. Please arrange with the log team: procurement@islamicrelief-leb.org	Before Tender deadline





### 3. SERVICE REQUIREMENTS AND SCOPE OF WORK

Component	Description	Unit	QTY	Price (USD)	Total Price Including VAT
<b>Demolition</b>	Demolishing and removal of debris include all types of demolishing (mainly a 1m length x 3m height masonry wall, tiles of 1 bathroom, and any other debris or demolished items) and the necessary equipment for the removal of debris.	LS	1		
<b>Ramp for PWD</b>	Construction of concrete ground ramp for people with disabilities of adequate sloping as per specifications and IRL engineer instruction (140 cm width) including demolition of the existing ramp, transportation of debris to the damp site, stainless rails on both sides, epoxy paint, and all other needed materials.	LM	10		
<b>Entrance Board</b>	Supply and install a steel entrance board with frames and vinyl printing of 4 m x 1.5 m x 3 mm thickness to be installed on building entrance with all needed accessories and fixation requirements.	Unit	1		
<b>Road Signs</b>	Supply and install steel side road sign boards for directions guidance with vinyl printings where required and with the following dimensions: 2 x(80x100 cm); 4 x(40x80cm).	Unit	6		
<b>External handrail</b>	Supply and install a stainless-steel handrail for the entrance and external stairs, similar to the existing and according to the instructions.	LM	20		
<b>Wall mounted handrail</b>	Supply and install a stainless-steel wall-mounted handrail for the external stairs according to the specifications and instructions.	LM	17		
<b>Construction of Pharmacy room</b>	Supply and install a full granite counter for pharmacy: 50 cm Granite Countertop on top of a 4.3m length x 1.2m height granite wall, works include all necessary materials with both outer edges chamfered and reinforced with a strip of the same material, mounted on a CMU or steel substructure. Granite material to be approved by the Engineer.	m2	9		
	Supply, and install tempered laminated glass 10 mm, on top of the countertop, with openings and access door with all needed accessories.	m2	10		
	Supply and install electrical point including electrical PE conduits, boxes, cables, and switch/socket with all needed accessories.	Unit	4		
<b>Construction of Reception room</b>	Supply and install a full granite counter of L shape for reception: 50 cm Granite Countertop on top of a 5.3m length x 1.2m height granite wall, works include all necessary materials with both outer edge chamfered and reinforced with a strip of the same material, mounted on a CMU or steel substructure.	m2	14		





	Supply, and install tempered laminated glass 10 mm, on top of the countertop, with openings and access door with all needed accessories.	m2	14		
	Supply and install electrical point including electrical PE conduits, boxes, cables, and switch / socket with all needed accessories.	Unit	4		
<b>PWD W/C</b>	Supply and install wooden door with frame. Approximate size: width=115cm, height up till 220cm, frame thickness 4 cm made of 8mm thick MDF panels, complete similar to existing doors finishing, frame, architrave and ironmongery (at least hinges, lock with key, and handle) including labors.	Unit	1		
	Supply and install non-slipping ceramic FLOOR tiles for the bathroom. The price includes 2.5cm mortar bed and 5cm thick sand bed, and all required finishing including grouting, cleaning, polishing ... etc. all according to specifications and instructions of the Engineer.(international standards/specifications)	m2	12		
	Supply and install ceramic WALL tiles bathroom. The price includes the cost of surface preparation, adhesive materials, grouting and polishing as approved by the engineer. (international standards/specifications)	m2	25		
	Provide and install Special WC Toilet seat (international standards/specifications) for PWD at a height of 45-50cm including: [a] valve (copper), [b] WC cistern (porcelain), [c] cistern cover (porcelain), [d] seat cover (plastic), [e] complete flushing system (copper), [f] water connection (1/2" PPR, hidden) & sewer connection (4" PVC, hidden), [g] all necessary materials, accessories, requirements and manpower to make it properly serviceable and [h] removal of damaged existing one.	Unit	1		
	Provide and install Lavatory basin for PWD (international standards/specifications) including: [a] frame, [b] outlet (copper/chrome), [c] water connection (1/2" PPR, hidden) & sewer connection (2" PVC, hidden), [d] trap (plastic), [e] all necessary materials, accessories, requirements and manpower to make it properly serviceable and [f] removal of damaged existing one.	Unit	1		
	Supply and install water mixer (European certifications/standards) for wash basin or sink including: [a] all necessary materials, accessories, requirements, and manpower to make it properly serviceable and [b] removal of damaged existing one.	Unit	1		
	Supply and install held bidet (chrome) including: [a] angle valve (chrome), [b] water connection (1/2" PPR, hidden), [c] all necessary materials, accessories, requirements and manpower to make it properly serviceable and [d] removal of damaged existing one.	Unit	1		
	Supply and install PVC Floor Trap (20x20) double chrome plated cover one grated and one-closed. and all	Unit	3		





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	other fittings needed to comply with specifications. (international standards/specifications)				
	Supply and install lighting point including electrical PE conduits, boxes, cables, light switch, light point lamp 70W.	Unit	3		
	Provide and install handrail. (international standards/specifications)	Unit	1		
	Provide and install grab bar. (international standards/specifications)	Unit	1		
<b>Carpentry Work</b>	Supply and install wooden door with frame. Approximate size: width=0.8cm, height up till 220cm, frame thickness 4 cm made of 8mm thick MDF panels, complete similar to existing doors finishing, frame, architrave and ironmongery (at least hinges, lock with key, and handle) including labors.	Unit	1		
	Provide 2 layers of painting for existing wooden or steel doors (h=180-220cm, w=70-120 cm). All works have to be done after scrubbing the existing paint completely and use putty if needed to fill the gaps.	Unit	16		
	Repair of frames of the existing wooden doors: work includes cutting, cleaning, installing new parts, painting, putty, etc. including labours.	Unit	15		
<b>Painting</b>	Latex Paint for walls and ceiling: one layer coat of high quality paint. (international standards/specifications)	m2	1,000		
				<b>Total (USD) Including VAT</b>	\$

Optional					
Component	Description	Unit	QTY	Price	Total Price
<b>Carpentry Work</b>	Supply and install of wood closets made of waterproof wood (latte) of 60 cm depth. The installation includes the transportation, hinges, handles, wooden frame, shelves, drawers, and all needed accessories.	m2	54		
				<b>Total (USD) Including VAT</b>	\$







## 4. AWARD CRITERIA

Criteria المعايير	Scoring النقاط
Must be registered to conduct business and in compliance with government tax Regulations.	Mandatory as Essential criteria without registration and Tax clearance the offer did not consider
<b>Financial capacity and company profile</b> Company should have stable financial capacity and good capital.	5%
<b>Working experience with INGO's in general and specifically in particular trades</b> Companies having previous working experience with donors INGOs or NGOs in particular Rehabilitation works.	5%
<b>Quality of commodities</b> Items' quality should be in line with desirable specs in the BoQ. <b><u>The bidder must submit the list of materials, in addition to data sheets.</u></b> <b><u>Materials that are not submitted will be scored as "0"</u></b>	45%
<b>Price</b> Items prices should be in line with market prices including provision, installation, testing and operating, uploading, offloading transporting to the site of IRL project.	45%
<b>Total</b>	<b>100</b>





**Agency Information:**

1	Name of Agency	
2	Name of the Owner and Partner	Owner: Partner: Partner:
3	Registered Office address	
4	Telephone Number	
5	Email	
6	Company Registration & Tax number (Please attach a copy of the certificate & Tax)	
7	Proof of financial stability such as financial turnover of last three years or bank statement.	2020 <input type="checkbox"/> 2021 <input type="checkbox"/> 2022 <input type="checkbox"/>  Bank Statement <input type="checkbox"/>
8	Company Structure including attached Passport for the Owner and the partners as well	Attached <input type="checkbox"/>
9	Please list any Disputes your Company has been involved in with NGOs/UN Organizations over the last 3 Years	

**Reference List**

Please provide details of 3 INGO/UN agency /any other entity for whom you have completed contracts for in the last 3 years, willing to provide a reference. If available, attach reference letters.

	Reference 1	Reference 2	Reference 3
Name of Organization/Business			
Title & Name of Contact Person			
Phone:			
E-mail:			
Type of product / service provided to client			





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### Delivery Time

How many days, from the time of signing the Contract will it take you to start delivery?		عدد الايام ، من وقت توقيع العقد ، ستستغرق لبدء التنفيذ ؟
How many days, from the time of signing the Contract will it take you to conclude the activities?		عدد الايام ، من وقت توقيع العقد ، ستستغرق للانتهاء الأعمال ؟

<b>Complete Name of the Owner:</b>	
<b>Agency Name:</b>	
<b>Signature:</b>	
<b>Date &amp; Time:</b>	
<b>Contact Number / Address and phone number</b>	
<b>Agency Stamp</b>	



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## **Anti-Bribery and Anti-corruption**

**Bribery:** The offering, promising, giving, accepting or soliciting of money, a gift or other advantage as an inducement to do something that is illegal or a breach of trust in the course of carrying out an organization's activities.

**Corruption:** The misuse of entrusted power for private gain.

**Islamic Relief does not allow any of its people to behave in a corrupt manner whilst carrying out Islamic Relief's work. Islamic Relief people must not give or accept bribes or facilitation payments; nor give or accept inappropriate hospitality; and must always, in acting for Islamic Relief, have the highest ethical and legal standards.**

Islamic Relief has a zero tolerance policy on anti-corruption and bribery. The rule is simple:

YOU MUST NOT OFFER OR ACCEPT BRIBES OF ANY KIND, WHETHER DIRECT OR INDIRECT.

The bribe can be of anything – be that money, inappropriate gifts or hospitality, kickbacks or facilitation payments – and of any value. The size of the bribe is irrelevant if its purpose is to influence your or their conduct in some way. A bribe is still a bribe even when it may appear normal practice in the country you are operating in.

The bribe can also be indirect as well as direct. Either way, it is still a bribe and you and/or Islamic Relief could commit a crime.

**This form should be signed by all staff and vendors to ensure the protection of our team and vendors and to show their high commitments towards this policy:**

**Name:**

**Position:**

**Signature:**



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## Child Protection Core Statement

**Islamic Relief believes that all children have a right to personal dignity and protection from abuse and it recognizes the special responsibility and duty of care it bears to create a safe environment for children within the projects and programmes it manages and supports. The interest of child safety and protection should be paramount to any other interest which might compromise it.**

تؤمن الإغاثة الإسلامية أن جميع الأطفال لهم الحق في العيش بكرامة، ولهم الحق في الحماية من أي شكل من أشكال الاعتداء، كذلك تأخذ الإغاثة الإسلامية على عاتقها مسؤولية حمايتهم وتوفير المناخ الآمن لهم في كافة أنشطتها. لذلك فإن الإغاثة الإسلامية تطلب من جميع الشركاء والموردين، ومن لهم أي علاقة بنشاطات الإغاثة الإسلامية أن يحترموا و يعملوا على رعاية وحماية الأطفال بشكل عام، بما في ذلك الالتزام بتنفيذ سياسات وإجراءات فعالة لحماية ورعاية الأطفال وصغار السن من الإساءة والاستغلال بكافة أشكاله وبخاصة الحماية من الإساءة والاستغلال الجسدي، الجنسي، العاطفي، أو أي نوع آخر من الإساءة، وإعطائهم الحق في المشاركة في أية قرارات تتعلق بهم مع احتفاظهم بحقهم في التظلم في حالة تعرضهم لأي إساءة أو استغلال.



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## Supplier Code of Conduct

### 1 Islamic Relief's Supplier Code of Conduct

### 2 Islamic Relief Worldwide requires all suppliers to adhere to:

The Modern Slavery Act 2015

The International Labour Standards as defined by the ILO (International Labour Organisation).

The United Nations Global Compact's 10 principles as stated below:

#### Human Rights

**Principle 1:** Businesses should support and respect the protection of internationally proclaimed human rights;  
and

**Principle 2:** Make sure that they are not complicit in human rights abuses.

#### Labour

**Principle 3:** Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;

**Principle 4:** The elimination of all forms of forced and compulsory labour;

**Principle 5:** The effective abolition of child labour;

and

**Principle 6:** The elimination of discrimination in respect of employment and occupation.

#### Environment

**Principle 7:** Businesses should support a precautionary approach to environmental challenges;

**Principle 8:** Undertake initiatives to promote greater environmental responsibility;

and

**Principle 9:** Encourage the development and diffusion of environmentally friendly technologies.

#### Anti-Corruption

**Principle 10:** Businesses should work against corruption in all its forms, including extortion and bribery.





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## Modern Slavery Policy

Dear vendor,

As you may already be aware of Modern Slavery Act 2015 and the importance of this to Islamic Relief and their operations around the globe. It is imperative that our suppliers are given as much information about modern slavery and that we both work together to help eliminate this within our supply chains nationally and globally and in each and every country in which we operate. The governance team here in the UK have designed a sensitization form (attached) that will provide suppliers information about Modern Slavery and help them understand this better and why this is very important for Islamic Relief.

We therefore kindly request that you read and understand the attached Modern Slavery Sensitization Form and confirm receipt of this. Once this has been read and understood we urge you to remove all forms of modern slavery from your premises, offices and the entire supply chain.

Islamic Relief may undertake an audit at any time and perform checks to ascertain that our suppliers adhere to this legislation and that there is no evidence of Modern Slavery within your business and premises.

We hope this will not deter you in supplying goods, services or works to Islamic Relief and trust you will support us in this noble task.

If there is any further information required then please do not hesitate to contact us.

Best Regards

**Procurement officer**

For further information on the Modern Slavery Act 2015 please refer to the website link below;

<http://www.legislation.gov.uk/ukpga/2015/30/contents/enacted>



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