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EU REGIONAL TRUST FUND 'MADAD'

الصندوق الاستئماني الأوروبي 'مدد'



Terms of Reference National Consultancy in Lebanon

Project: QUDRA - Resilience for Syrian refugees, IDPs and host communities in the context of the Syrian and Iraqi crisis

Facilitation of Design Thinking process during the EU Madad Lab III on Women Empowerment

Job Category: Consultancy

Duration and Period of Assignment: January / February

Start of Assignment: as soon as possible

Language: Arabic & English

Location: Beirut

1. Context

Qudra is a multi-donor action financed by EU Regional Trust Fund MADAD and the German Federal Ministry for Economic Cooperation and Development (BMZ) that implements its actions on behalf of the European Union and German Federal Ministry for Economic Development and Cooperation (BMZ). Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) is a leading implementing agency of the action in cooperation with Expertise France (EF), the Spanish Agency for International Development Cooperation (AECID) and the Hungarian Interchurch Aid (HIA). All four agencies endeavor to achieve a coherent concept and implementation in order to contribute to a European solution to the on-going refugee crisis. QUDRA Programme addresses the Syrian refugee crisis and aims to mitigate its destabilizing impact in Turkey, Jordan, Lebanon and Iraq. The objective of the Programme is to support vulnerable populations both in the host communities and the Syrian refugees in these countries.

To achieve the objective to build the resilience of host communities, refugees and displaced persons, the programme offers its support through the following five specific objectives: 1) improving school infrastructure and access to extracurricular activities (e.g. sports); 2) expanding and improving basic vocational skills; 3) strengthening social cohesion through community-based services; 4) building the capacities of the local administrations; 5) and promoting dialogue and exchange of experience between refugees and host communities, with a focus on social relations.

2. Background to the Assignment

Building on the exchange of experience and shared learning across borders, Qudra brings refugees, displaced persons, host communities and other regional and European stakeholders together around the table to define new options for action and prospects for the future. This type of participatory

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approach, involving all stakeholders, has an essential role to play in developing strategies and measures for an appropriate response to the region's refugee crisis. EU Madad Innovation Labs ('Madad Labs') provide a forum for these encounters: here, refugees and other stakeholders work together to identify key issues and problems and, on this basis, to develop potential solutions and initiatives.

Specific objective 5 (SO5) aims at providing opportunities to give a voice to refugees, IDPs and host community members. The module links the other four Qudra Programme modules (or specific objectives) of the programme across the region and accentuates the quality and added value of Qudra as a regional programme. SO5 will engage stakeholders and beneficiaries involved in modules 1-4 in a participatory and empowering way. Madad Labs provide a safe space for facilitated and action-oriented dialogue and innovation, involving a diverse group of stakeholders and participants. At the end of each lab, participants have improved intergroup relations and defined mechanisms for collaboration on vital issues and concerns, which they should also take back into their communities and/or employer organizations. Participants will include representatives from host communities, local administrations, religious leaders, refugees and IDPs and other relevant representatives in a given location.

3. Objective of the Assignment

EU Madad Innovation Labs provide an inclusive framework for national and regional exchange and learning, in which participants from Jordan, Lebanon, North Iraq/KRI and Turkey were trained over the course of four months to jointly develop innovative solutions to challenges in their communities that are related to the Syrian and Iraqi crises. Acknowledging the approach of "for Youth by Youth" and the increasing importance of digital applications permeating all areas of life – and the opportunities the latter offer, the second round of EU Madad Innovation Labs focused on Youth and Digital Innovation.

An integral part of the EU Madad Innovation Labs is consultation and exchange with and between relevant stakeholders with a twofold objective of creating a safe space for dialogue and mutual learning and fostering and facilitating sustainable innovation.

The EU Madad Innovation Lab III will focus on the topic of Women Empowerment.

4. Scope of Work

The consultant facilitates a workshop on Design Thinking thus accompanying up to 30 participants during their design thinking, innovation and prototyping process. The group will be working in 5 to 6 subgroups. The workshop design and timeline will be designed in strong cooperation with the Qudra SO5 Advisor in Lebanon.

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4.1 Preparation and Facilitation of Design Thinking workshop with the focus on Women Empowerment

According to the agenda the facilitator designs the programme and methods of the design thinking workshop and facilitates the workshop. The facilitator prepares the agenda and its content in strong coordination with the Qudra SO5 Advisors. The consultant adjusts the methodology to the topic, target group and its needs. The agenda of the meetings will be shared in advance however, the consultant should note that the agenda is flexible and can be adjusted regarding the needs of the participants. The facilitator supports each group in developing a prototype idea that can be implemented in a period of 4 to 6 weeks.

4.2. Documentation of the Design Thinking process focused on Women Empowerment

During and after the design thinking workshop the facilitator documents the process in a user-friendly way in English and in Arabic and makes it available to the SO5 Advisors.

5. Timeframe, volume, deliverables and reporting

5.1 Timeframe and volume

The consultant will support the SO5 team during the month of January / February in the facilitation of a Design Thinking workshop.

5.2. Deliverables

- Outlines / Agendas of the Design Thinking Workshop one week in advance to the workshop.
- Documentation of Design Thinking Workshop in English and Arabic latest one week after the session.
- Timesheet

5.3 Reporting

1. The consultant will report to Qudra SO5 team leader and Qudra SO5 team Lebanon
2. The consultant will work closely with the Qudra SO5 team Lebanon

6. Profile of consultant

Education:

- Advanced university degree (Master Degree or above) in social sciences, or other relevant disciplines

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Experience:

- At least 5-7 years of experience in facilitation / moderation of complex dialogue formats and innovative processes in the region
- At last 5 years of proven experience in facilitating Design Thinking workshops
- At least 5 years of experience in facilitation of Design Thinking workshops with heterogeneous and divers groups, preferable between refugees and host communities in Lebanon
- At least 5 years of experience in social innovation with focus on women empowerment
- Knowledge and work experience of working with refugees and host communities in Lebanon
- Deep knowledge and application of a Do-No-Harm approach
- Commitment to respecting deadlines and the delivery of outputs within the agreed time-frame
- Understanding of the Qudra Programme and the EU Madad Innovation Lab activity
- In depth understanding of regional context regarding the Syrian refugee crisis

Language requirements:

- Fluency of English and Arabic language is required

7. Application Process

Please send your CV, technical offer and 2—3 references for your above-mentioned skills by mail to procurement.libanon@giz.de

Note: Only applications containing the mentioned documents will be taken into consideration.

- Subject of the mail: "Consultancy Qudra SO5 | Facilitation of Design Thinking workshop on Women Empowerment"
- **Deadline is December 26, 2018**

Note: Any change to this ToR which might be proposed by the consultant or the beneficiary must be discussed and agreed with the contracting authority (GIZ).

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