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ANNEXE II PSEA POLICY

CARE International Safeguarding Policy: Protection from Sexual Harassment, Exploitation and Abuse, and Child Abuse

1. Policy Statement

CARE places human dignity at the centre of its relief and development work. At the heart of CARE's efforts to impact poverty and social justice is its engagement with marginalised communities. In CARE, we also recognise the particular responsibility we have to similarly promote human dignity and social justice within our own organisation and maintain a safe and respectful workplace. We recognise the importance of organisational culture and accountability in creating a safe and supportive organisation for our staff, our partners and the communities with whom we work.

At CARE, we believe all people have a right to live their lives free from sexual harassment, exploitation and abuse, and that no child should be subjected to abuse of any form. We believe that sexual harassment, exploitation and abuse, and child abuse, are more likely to be exerted over particular groups of people due to inequalities and vulnerabilities, particularly those experienced by women, vulnerable adults and children. We recognise that there is unequal power between CARE Employees and Related Personnel and the people we partner and work with throughout our programs, and also between people within our organisation. We expect that our power will not be used to advantage ourselves or cause harm to others.

CARE recognises we have a responsibility to protect people we work with, and who work for us, and we will continuously strive to prevent sexual harassment, exploitation and abuse and child abuse from happening. We take seriously all reports of sexual harassment, exploitation and abuse, and child abuse. Our actions are informed by a survivor-centred approach which means that the needs and wishes of survivors guide our response, that survivors are treated with dignity and respect, and the rights of survivors to privacy and support are prioritised.

CARE has a zero-tolerance approach toward sexual harassment, exploitation and abuse, and child abuse. We will carefully examine allegations and investigate, and take appropriate disciplinary action where this

is needed, taking into consideration the rights and interests of the survivor, consistent with CARE's survivor-centred approach. We make very clear that sexual harassment, exploitation and abuse, and child abuse in any form, perpetrated by our staff, partners or other related personnel, towards anyone, will not be tolerated.

2. Scope of Application

This policy applies to all CARE Employees and Related-Personnel:

- CARE Employees include all employees of any CARE International entity, CARE Members¹, CARE Affiliates and CARE International Country Offices;
- Related Personnel includes board members, volunteers, interns, visitors and international and local consultants, in addition to individual and corporate contractors of these entities and related personnel. This includes non-CARE entities and their employees and individuals who have entered into partnership, subgrant or sub-recipient agreements with CARE, as well as community volunteers and incentive workers.²

The policy applies both during, and outside, normal work hours. Actions taken by CARE Employees and Related Personnel outside of working hours that are seen to contradict this policy will be seen as a violation of this policy.

Further definitions related to this policy are included in Annex 2.

1 Employees of CARE Candidates fall within the responsibilities of CARE Members 2 Different considerations will arise regarding the enforcement of some of this policy and the principles for volunteers and incentive workers hired from communities with whom we work. While sexual exploitation and abuse and the misuse of humanitarian assistance will always be prohibited, as expressly set forth in this policy, discretion may need to be used in the application of the Safeguarding Code of Conduct regarding sexual relationships for this category of worker. See Annex 1 CARE's Safeguarding Code of Conduct.

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3. CARE's Safeguarding Commitments³

Organisational Culture, Leadership and Accountability

3.1 CARE will make every effort to promote, create and maintain a safe organisational culture for all people who work for and with CARE, including our partners and the communities where CARE works. At all times, it is expected that CARE's leaders will promote CARE's safeguarding values by highlighting the organization's commitment to equality, diversity and respect for others. CARE will create an environment where it is safe to address sexual harassment, exploitation and abuse, and child abuse.

3.2 CARE will develop organization-specific safeguarding strategies, with appropriate levels of dedicated capacity and allocated resources at all levels of the organization, to prevent and respond to sexual harassment, exploitation and abuse, and child abuse.

3.3 CARE will ensure high-level oversight and accountability around its safeguarding efforts. We will do this through monitoring and reviewing our safeguarding performance and seeking feedback from CARE Employees and Related Personnel, partners, program participants and communities where CARE works, on the effectiveness of our safeguarding measures. We are committed to continuous learning and improvement to prevent and respond to sexual harassment, exploitation and abuse, and child abuse. We will be accountable and transparent in communicating our efforts and progress to various internal and external audiences, including CARE governance and leadership structures, staff, donors, partners, the wider sector and communities. All information shared will be informed by a survivor-centred approach and risk assessment.

People Management

3.4 CARE will seek to employ staff who are aligned with our vision, mission and values, and, in compliance with applicable laws, prevent known perpetrators of sexual harassment, exploitation and abuse and child abuse from being (re)hired or (re)deployed. We will incorporate appropriate job responsibilities in leadership, managers and other staff positions. Managers and Human Resource teams will ensure robust recruitment screening processes for all personnel, particularly for personnel who will have any direct or indirect contact with children and/or vulnerable adults. We may include in performance management/ feedback processes of senior managers, the adherence to create and maintain an environment which promotes this policy and Safeguarding Code of Conduct and to prevent sexual harassment, exploitation and abuse, and child abuse.

3.5 CARE will ensure all personnel are aware of our Safeguarding Policy, our expected behaviours and conduct, and how to report wrongdoing by incorporating CARE's expectations on the prevention of sexual harassment, exploitation and abuse, and child abuse in relevant codes of conduct, new employee orientations, awareness raising training and refresher courses, and through regular internal communications.

Partners

3.6 CARE will promote and require safeguarding with partners. CARE will ensure adequate safeguarding assessments as part of due diligence processes when considering new and existing partnerships. We will choose our partners based on their commitment to social justice and equality, their organisational values, and how they safeguard their staff and program participants, as well as on their suitability to deliver the work we require of them. We will ensure that when engaging in partnerships, sub-grant or sub-recipient agreements, these agreements: a) incorporate this Policy as an attachment or otherwise implement reasonable due diligence and monitoring procedures of its sub-awards consistent with this Policy; b) include the appropriate language requiring such contracting entities and individuals, and their employees and volunteers to abide with a Code of Conduct that is pursuant to the standards of this Policy; and c)

3 The commitments are based on and further extend the commitments defined within the Statement of Commitment Relating to Sexual Exploitation and Abuse by UN and non-UN Personnel, August 2008, which CARE endorsed.

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expressly state that the failure of those entities or individuals, as appropriate, to take preventive measures against sexual harassment, exploitation and abuse, and child abuse, to investigate and report allegations in a timely manner, or to take corrective actions when sexual harassment, exploitation or abuse, or child abuse has occurred, shall constitute grounds for CARE to terminate such agreements. We will work collaboratively to build capacity in our respective organisations to achieve our safeguarding commitments. We will respect our partners, sub-grantees and sub-recipients and where possible and necessary, support them in having the skills and capacity to fulfil their responsibilities consistent with this policy. For vendors, consultants, independent contractors and the like, CARE may incorporate this Policy as an attachment to any written agreement or otherwise develop a summary of the requirements contained in this Policy and the provisions noted in this section.

3.7 CARE will collaborate on safeguarding within the sector, including with communities, other organisations, donors, governments, global civil society networks and local partners, to advance our practices and contribute to wider efforts to prevent and respond to sexual harassment, exploitation and abuse, and child abuse.

Embedding Safeguarding in our Work

3.8 CARE will undertake safeguarding risk assessments to identify areas of safeguarding and sexual harassment, exploitation, and abuse, and child abuse risks, and document steps that are being taken to remove or reduce these risks.

3.9 CARE will incorporate safeguarding measures into programs and throughout the project cycle. We will do this through our collaborative program design approach, including with our partners and program participants, at all stages to produce better design, monitoring and evaluation of safeguarding in our programs. We aim to identify and mitigate, or minimise, risks arising from our programs.

3.10 CARE will ensure that multiple mechanisms for reporting sexual harassment, exploitation and abuse, and child abuse are accessible and sensitive to the differing needs of anyone wishing to report, including vulnerable adults and children most at risk of sexual harassment, exploitation and abuse, and child abuse, the communities we work with, our partners, and CARE Employees and Related Personnel. We will involve program participants in the design, monitoring and evaluation of community-based reporting mechanisms. We will include documented reporting procedures in relevant local languages. We will raise community awareness on the expected behaviours of our Employees and Related Personnel and on how to make a report. CARE will ensure that anyone responsible for receiving reports understands how to carry out their duties and handle them in a safe and confidential manner. We will be transparent with survivors around any obligations or actions that may need to be taken as a result of their report, including referral to third parties. All actions will be informed by an assessment of risk to all those involved.

Response and follow up to Reports

3.11 CARE will provide support and assistance to complainants and to anyone who has experienced sexual harassment, exploitation and abuse, or child abuse by CARE Employees and Related Personnel. This may include medical treatment, legal assistance and psycho-social support. Our support and assistance will be informed by a survivor-centred approach, feasibility, and an assessment of risk to all those involved.

3.12 CARE will take appropriate actions to the best of CARE's abilities to protect persons from retaliation where allegations of sexual harassment, exploitation and abuse, or child abuse involving CARE Employees or Related are reported in good faith.

3.13 CARE will ensure that all allegations of sexual harassment, exploitation and abuse, and child abuse by CARE Employees and Related Personnel are thoroughly examined, risk-assessed, and where needed, investigated and/or referred to another agency for investigation or reported to law enforcement. CARE's investigations will be conducted in a timely, safe and professional manner by those with appropriate training and experience in sensitive investigations and informed by gender-sensitive and

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survivor-centred approaches. Investigations will include an assessment of risk to all those involved. We will collaborate with our partners to have the capacity to similarly investigate allegations of sexual harassment, exploitation and abuse, and child abuse by their staff.

3.14 CARE will take swift and appropriate action with any Employee or Related Personnel who breach this policy by perpetrating sexual harassment, exploitation and abuse, and child abuse. This may include administrative or disciplinary action, legal action, and/or referral to the relevant authorities for appropriate action, including criminal prosecution, in the abuser's country of origin as well as the host country. All actions will be informed by a survivor-centred approach and an assessment of feasibility and risk to all those involved.

4. CARE's Safeguarding Code of Conduct4

CARE's capacity to achieve its vision and mission depends upon the individual and collaborative efforts of all CARE Employees and Related Personnel. To this end, all CARE Employees and Related Personnel must uphold and promote the highest standards of ethical and professional conduct and abide by CARE's policies. This policy defines the safeguarding conduct to be followed by all CARE Employees and Related Personnel to protect anyone, from sexual harassment, exploitation and abuse, and child abuse by CARE Employees and Related Personnel.

This Safeguarding Code of Conduct is intended to provide an illustrative guide for CARE Employees and Related Personnel to make decisions that exemplify CARE's broader Code of Conduct and core values in their professional and personal lives. Any violation of this Safeguarding Code of Conduct is a serious concern and may result in disciplinary action, up to and including dismissal, in accordance with disciplinary procedures of each CARE International Member or Affiliate and applicable laws. All CARE Employees and Related Personnel must read and sign this Safeguarding Code of Conduct.5

5. Responsibilities

5.1 All CARE Employees and Related Personnel

All CARE Employees and Related Personnel share an obligation to prevent, report and respond to sexual harassment, exploitation and abuse and child abuse. It is the responsibility of all CARE Employees and Related Personnel to uphold CARE's Safeguarding Policy and Safeguarding Code of Conduct. All CARE Employees and Related Personnel must read this policy and either sign the Safeguarding Code of Conduct or sign a Code of Conduct that is consistent with or references this policy and Safeguarding Code of Conduct.

5.2 Managers, Supervisors and Human Resource Managers

Managers, Supervisors and Human Resource Managers must ensure that all CARE Employees and Related Personnel understand and comply with CARE's Safeguarding Policy and either sign the Safeguarding Code of Conduct or sign a Code of Conduct that is consistent with or references this policy and Safeguarding Code of Conduct. Human Resource Managers are also responsible for robust safe recruitment and induction, whilst Managers and Supervisors are responsible for ensuring staff have a thorough awareness and sensitization to this policy and the issues it raises. Managers must ensure that all staff with specialised duties towards this policy have the appropriate experience, training and support available to them, including staff responsible for receiving and handling sensitive reports and staff responsible for investigations. Managers will ensure performance management of staff, supports an accountable and safe organisational culture to prevent sexual harassment, exploitation and abuse, and child abuse.

5.3 Country Directors/Representatives/CARE senior leadership in any country/region

4 Based on the six Core Principles from the UN Secretary-General's Bulletin on Special Measures for Protection from Sexual Exploitation and Abuse (ST/SGB/2003/13). 5 Employees and individuals that have entered into partnership, sub-grant or sub-recipient agreements with CARE may instead sign their employer's code of conduct and standards if they are generally consistent with these standards.

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Country Directors or representatives must provide clear guidance and demonstrate how the organisation, across its operations, will make every effort to protect all people from sexual harassment, exploitation and abuse, and child abuse in the delivery of CARE projects and programs in-country. Country Directors must ensure that culturally appropriate, safe and accessible, community-based reporting mechanisms are developed, implemented, and monitored and reviewed for effectiveness. This includes awareness-raising with program participants and CARE Employees and Related Personnel about protection from sexual harassment, exploitation and abuse, and child abuse, and how to use the reporting mechanisms. Country Directors lead CARE's work with local partners to ensure appropriate support, assessment, and monitoring of partner commitments in relation to this Policy. Country Directors will also make every effort to ensure that complaints handling, and investigation procedures are enacted, along with

appropriate employee disciplinary procedures as necessary. Country Directors are responsible for ensuring that good quality and appropriate survivor support services are researched and made available in their location.

5.4 CARE International Members⁶ and Affiliates

The National Directors of CARE Members and Affiliates are responsible for implementation of this policy. CARE Members and Affiliates will ensure this policy is reflected in their own codes of conduct. CARE Members and Affiliates are responsible for defining and appropriately resourcing workplans and procedures to uphold and operationalize this policy as well as monitoring and reporting on performance against this policy utilising standard key performance indicators and methodology. CARE Members and Affiliates must have in place reporting and investigation procedures, and employee disciplinary procedures for their staff which complement and support Country Office procedures.

CARE Lead Members will provide the necessary support to Country Offices to ensure Country Offices have in place the necessary staff skills, budget guidance for putting this policy in place, reporting mechanisms, investigations procedures, survivor assistance support, and guidelines for reporting on performance against this policy.

5.5 CARE International Secretariat

The CARE International Secretariat will coordinate oversight of this policy in collaboration with CARE Member and Affiliate focal points, and review and update the policy according to the timeframe specified in the policy. The CARE International Secretariat will monitor and report against this policy utilising standardised data for global accountability.

5.6 CARE Boards

The Boards of CARE Members and Affiliates, and the CARE International Supervisory Board, are accountable for this Safeguarding Policy and require from leadership regular reports on policy implementation and risks to inform their guidance for the organisation.

6. Associated Policies

This policy is complementary to the set of standards of behaviour that all CARE employees are required to adhere to in the: • CARE International Code of Conduct and Code of Ethics • CARE International Gender Equality Policy • CARE International Stories and Images Consent Policy • any further codes or related policies defined by the CARE International Secretariat, CARE Members, CARE Affiliates and CARE International Country Offices.

This Policy is also a response to CARE's accountability to the communities it works with and is therefore to be operationalized as part of the broader CARE International Accountability Framework.

6 CARE Candidates remain under the overall responsibility of CARE Members with regard to this policy.

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ANNEX 1 - CARE's Safeguarding Code of Conduct⁷

CARE's capacity to achieve its vision and mission depends upon the individual and collaborative efforts of all CARE Employees and Related Personnel. To this end, all CARE Employees and Related Personnel must uphold and promote the highest standards of ethical and professional conduct and abide by CARE's policies. The CARE International Safeguarding Policy, and this Safeguarding Code of Conduct, define the safeguarding conduct to be followed by all CARE Employees and Related Personnel to protect anyone, from sexual harassment, exploitation and abuse, and child abuse, by CARE Employees and Related Personnel.

This Safeguarding Code of Conduct is intended to provide an illustrative guide for CARE Employees and Related Personnel to make decisions that exemplify CARE's broader Code of Conduct and core values in their professional and personal lives. Any violation of this Safeguarding Code of Conduct is a serious concern and may result in disciplinary action, up to and including dismissal, in accordance with disciplinary procedures of each CARE International Member or Affiliate and applicable laws. All CARE Employees and Related Personnel must read and sign this Safeguarding Code of Conduct.⁸

As a CARE Employee or Related Personnel, I will –

1. create and maintain a safe and equitable organisational culture that prevents and opposes sexual harassment, exploitation and abuse, and child abuse.⁹
2. treat everyone with dignity and respect and challenge attitudes and behaviours that contravene the CARE International Safeguarding Policy and Safeguarding Code of Conduct.
3. immediately report any concerns I have regarding possible violations of the CARE International Safeguarding Policy or Safeguarding Code of Conduct, whether by a CARE Employee or by Related Personnel. I understand that failure to report any concerns may lead to disciplinary action. I will ensure I am aware of the options available to me to report and that when I report a concern or allegation, I will do so confidentially.¹⁰
4. share sensitive information I may be aware of that relates to concerns of sexual harassment, exploitation and abuse or child abuse, whether involving staff, program participants or others in the communities where CARE works, through the reporting options available to me. I understand that for respect, dignity and safety of everyone involved, it is essential that I maintain confidentiality about any concerns or information I am aware of and only share information with staff of the appropriate function who need to know such information. I am aware that breach of this policy may put others at risk and will therefore result in disciplinary procedures.
5. disclose to CARE any civil judgment or criminal conviction that relates to allegations made against me of sexual harassment, exploitation or abuse of anyone.

6. always make sure I have another adult present when working with children.

7. always ensure that for work-related purposes when I photograph or film a child, I: • comply with local traditions or restrictions for reproducing personal images, • obtain informed consent from the parent or guardian of the child, before photographing or filming a child, explaining how the photograph or film will be used, • ensure photographs, films, videos and DVDs present children in a dignified and respectful manner and not in a vulnerable or submissive manner, • ensure children are adequately clothed and not in poses that could be seen as sexually suggestive,

7 Based on the six Core Principles from the UN Secretary-General's Bulletin on Special Measures for Protection from Sexual Exploitation and Abuse (ST/SGB/2003/13). 8 Employees and individuals that have entered into partnership, sub-grant or sub-recipient agreements with CARE may instead sign their employer's code of conduct and standards if they are generally consistent with these standards. 9 UN Secretary General (n 3) 10 ibid

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• ensure images are honest representations of the context and the facts, and • ensure file labels do not reveal identifying information about a child, for example, name and exact location.

8. protect, manage and utilise CARE human, financial and material resources appropriately and will never use CARE resources, including the use of computers, cameras, mobile phones or social media, to exploit, groom or harass participants of CARE programs, children or others in the communities in which CARE works. I am aware that this means that it is prohibited for staff to access, display or transmit offensive and/or pornographic material on any CARE-provided or subsidized electronic device (e.g. computer, tablet, phone) at any time, or on any personal electronic device on a CARE network in the workplace.

As a CARE Employee or Related Personnel, I will not -

1. sexually harass, exploit or abuse anyone and understand that these behaviours constitute acts of gross misconduct and are therefore grounds for disciplinary action, up to and including dismissal.¹¹

2. engage in any form of sexual activity or develop physical/sexual relationships with children (persons under the age of 18) regardless of the age of consent locally. I understand that ignorance or mistaken belief in the age of a child is not a defence.¹²

3. exchange money, employment, goods, or services for sex, including sexual favours or other forms of humiliating, degrading or exploitative behaviour. I understand this means I must not buy sex from anyone at any time, or exchange assistance that is due to programme participants / beneficiaries for sex.^{13 14}

4. engage in any sexual activity or sexual relationship with program participants/ beneficiaries. I am aware that such relationships are prohibited. I understand that such relationships are based on an improper use of my position and inherently unequal power dynamics and may undermine the credibility and integrity of CARE's work. I understand I must declare any previously existing relationships with programme

participants/ beneficiaries to my line manager or HR manager. I will seek guidance on this prohibition from appropriate management.^{15 16}

5. request any service or sexual favour from participants of CARE programs, children or others in the communities in which CARE works, and will not engage in sexually harassing, exploitative or abusive relationships.

6. support or take part in any form of sexually exploitative or abusive activities, including, for example, child pornography, trafficking of human beings or child marriage.

7. hire children for domestic or other labour, which is inappropriate given their age or developmental stage, which interferes with their time available for education and recreational activities or which places them at significant risk of injury or exploitation.

8. use language or behaviour towards children that is inappropriate, harassing, abusive, sexually provocative, demeaning or culturally inappropriate.

¹¹ ibid ¹² ibid ¹³ ibid ¹⁴ CARE does not make judgment against individuals who sell sex in exchange for money, gifts or material support ('transactional sex'). However, CARE prohibits its Employees or Related Personnel from buying sex in order to prevent sexual exploitation and abuse from occurring. ¹⁵ UN Secretary General (n 3) ¹⁶ CARE sometimes engages community volunteers and incentive workers and recognises that in these circumstances there may be existing sexual relationships between such volunteers and incentive workers with other community members and program participants, including child marriages that would violate this policy. Information and disclosure of existing sexual relationships/marriages must be made prior to appointment of community volunteers and incentive workers and if/when considering entering into a sexual relationship/marriage once already engaged with CARE. Confidential records must be retained by management.

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Definitions

A Child A child is any individual under the age of 18, irrespective of local country definitions of when a child reaches adulthood.¹⁷

Adults experiencing vulnerability Anyone 18 years or over who -

- is unable to take care of themselves/protect themselves from harm or exploitation; or
- due to their gender, mental or physical health, disability, ethnicity, religious identity, sexual orientation, economic or social status, or as a result of disasters and conflicts, are deemed to be at risk.
- is in a situation of subordination and therefore experiencing a power differential putting them at risk

Sexual Harassment¹⁸ Sexual harassment is any unwelcome sexual advance, request for sexual favour, verbal or physical conduct or gesture of a sexual nature, or any other behavior of a sexual nature that

might reasonably be expected or be perceived to cause offence or humiliation to another, when such conduct interferes with work, is made a condition of employment or creates an intimidating, hostile or offensive work environment. While typically involving a pattern of behavior, it can take the form of a single incident.

Sexual Exploitation Sexual exploitation means any actual or attempted abuse of a position of vulnerability, differential power, or trust, for sexual purposes, including, but not limited to, profiting monetarily, socially or politically from the sexual exploitation of another.

Sexual Abuse Sexual abuse means the actual or threatened physical intrusion of a sexual nature, whether by force or under unequal or coercive conditions.

Child Exploitation and Abuse (involves one or more of the following) a. **Physical abuse** Physical abuse occurs when a person purposefully injures or threatens to injure a child. This may for instance, take the form of slapping, hitting, punching, shaking, kicking, beating, burning, shoving or grabbing. Physical abuse can be a single or repeated act. It doesn't always leave visible marks or injuries.

b. **Emotional abuse** Emotional abuse is inappropriate verbal or symbolic acts toward a child or a pattern of failure over time to provide a child with adequate non-physical nurture and emotional availability. Such acts have a high probability of damaging a child's self-esteem or social competence.

c. **Neglect** Neglect is the failure to provide a child (where they are in a position to do so) with the conditions that are culturally accepted as being essential for their physical and emotional development and well-being.

d. **Sexual Misconduct with a Child** Sexual Misconduct with a Child is any form of sexual activity with a child. It is evidenced by an activity between a child and an adult or another child who by age or development is in a relationship of responsibility, trust or power, the activity being intended to gratify or satisfy the needs of the other person. It may include,

17 Definition of child from the Inter-Agency Standing Committee (IASC) Guidelines to implement Minimum Operating Standards for Protection from Sexual Exploitation and Abuse by UN and non-UN Personnel, March 2013. 18 Definition of "sexual harassment" from the United Nations Secretary-General's bulletin: Prohibition of discrimination, harassment, including sexual harassment, and abuse of authority (ST/SGB/2008/5). 19 Definitions of "sexual exploitation" and "sexual abuse" from the United Nations Secretary General's Bulletin: Special measures for protection from sexual exploitation and sexual abuse (ST/SGB/2003/13).

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but is not limited to, contact or non-contact activities, the inducement or coercion of a child to engage in any sexual activity, the use of a child in prostitution or other sexual practices, or exposing a child to online sexual exploitation material, the use of children in pornographic performances and materials, or taking sexual exploitative images of children.

Grooming Grooming generally refers to behaviour that makes it easier for an offender to procure a child or vulnerable adult for sexual activity. It often involves the act of building the trust of children and/or their carers or a vulnerable adult, to gain access to them in order to sexually abuse them. For example, grooming includes the provision of, or attention paid to a specific child or adult, providing gifts, money, drugs or alcohol to them, encouraging romantic feelings or exposing them to sexual concepts through conversation or exposure to pornography.

Online grooming is the act of sending an electronic message, series of messages or engaging over an online platform with content that may be of an indecent nature, with the intention of procuring the recipient to engage in or submit to sexual activity with another person, including but not necessarily the sender.

Both children and vulnerable adults can be victims of grooming and online grooming, with children being particularly targeted by online groomers.

Safeguarding The measures we take to prevent, report and respond to harm or abuse and to protect the health, well-being and human rights of anyone that comes into contact with CARE, whether it is CARE Employees and Related Personnel, partners, program participants and communities.

Community Volunteer Persons from the local community where CARE is working and who undertake tasks for CARE on a voluntary nature.

Incentive Worker A person who is provided an incentive to do tasks for CARE that have a temporary and voluntary character. Incentive workers may, for example, be people with refugee status, internally displaced peoples, returnees, or members of the host community, who are working for CARE by doing tasks in return for incentives.

Visitors Refers to a range of persons who are visiting CARE offices or programs, including donor representatives, journalists, media, researchers, celebrities, family members.

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Background

In December 2006, CARE International endorsed “The Statement of Commitment on Eliminating Sexual Exploitation and Abuse by UN and Non-UN personnel”, including Standards to support progress made towards eliminating sexual exploitation and abuse by personnel. On the same occasion, CARE International reaffirmed its goal of achieving full implementation of the six Core Principles adopted in 2002 by the Inter-Agency Standing Committee (IASC) Working Group on Prevention and Response to Sexual Exploitation and Abuse.

In 2009, CARE International developed its first core policy on protection from sexual exploitation and abuse, based on the Core Principles and Commitments.

In March 2017, CARE International expanded its policy on protection from sexual exploitation and abuse to specifically incorporate the broader concerns on child abuse. These affirmations demonstrate the determination by CARE to prevent and respond to acts of sexual exploitation and abuse and child abuse by CARE Employees and Related-Personnel.

In October 2019, CARE International reviewed and expanded its policy into this broader CARE International Safeguarding Policy (effective 15 April 2020) to include:

- protection from sexual harassment into the core of the policy;
- a strict prohibition on sex between CARE Employees and Related Personnel and program participants;
- clarity that child marriage is prohibited;
- visitors, community volunteers and incentive workers within the scope of application;
- clarity that the policy applies during and outside of work hours;
- our survivor-centred approach with a focus on confidentiality for the survivor and all concerned;
- a safety and risk mitigation approach to our safeguarding work;
- a recognition of our collaboration and support with partners;
- clarity on the organisational commitments by CARE and inclusion of a Safeguarding Code of Conduct for staff; and,
- structural changes by placing the Safeguarding Code of Conduct, definitions and policy background as annexes.

Signature