

# Multi-Sectoral Needs Assessment Terms of Reference

Lebanon  
August 2022



LEBANON

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# 1. Rationale

## 1.1. Background

Lebanon faces an unprecedented humanitarian crisis, compounded by economic collapse, the aftermaths of the Beirut Port explosion, the protracted Syrian refugee crisis, rising political tensions, and the COVID-19 pandemic, pushing 82% of the population into multidimensional poverty (ESCWA, 2021). There is a continued need for lifesaving assistance for over 1.5 million Syrian refugees (Government of Lebanon, 2020) and 3 million vulnerable Lebanese (ERP 2021) currently living in a failing state, generating significant needs for assistance across multiple sectors.

## 1.2. JRS Lebanon Response

JRS Lebanon has been implementing multifaceted emergency response programmes since 2012, tackling the most urgent needs of the Syrian refugees. Currently, JRS Lebanon is implementing the following programmes:

- *Education Support for Syrian Refugees in the Bekaa*: operating three formal schools in Bar Elias, and providing mental health and psychosocial support, recreational activities, basic assistance, adults' education, and protection.
- *Education and Emergency Support for Syrian Refugees in Bourj Hammoud*: providing community-based early childhood education and learning support, mental health and psychosocial support, recreational activities, home visits, emergency and basic assistance, livelihoods through support of MSMEs, adults' education, and protection.
- *Education and Emergency Support for Syrian Refugees in Jbeil*: providing early childhood education and learning support, mental health and psychosocial support, and recreational activities.
- *Education Support for Syrian Refugees in Baalbek*: operating three formal schools in Baalbek, and providing mental health and psychosocial support, recreational activities, basic assistance, adults' education, and protection.

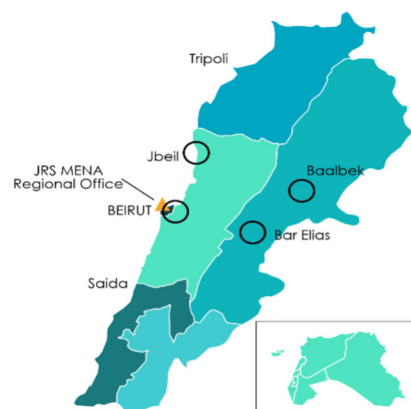


Figure 1 Locations of JRS Lebanon projects

### 1.3. Objectives of the Multi-Sectoral Needs Assessment

The general objective of this multi-sectoral needs assessment is to provide a thorough overview of the situation of the Syrian refugees, the Lebanese community, and the migrants, through assessing their needs relating to education, protection, mental health and psychosocial support, and livelihoods.

This multi-sectoral needs assessment will aim to deepen JRS' understanding of the impact of the country-wide multifaceted crisis on the host, refugee, and migrant communities in the locations where it currently operates, namely Baalbak, Bar Elias, Bourj Hammoud/Al-Nabaa, and Jbeil, and will provide key recommendations regarding future programming in the complex and changing humanitarian context in the country.

These recommendations and the increased understanding of the needs will help JRS improve the relevance and the impact of its programming in the aforementioned sectors and will ensure that strategic response planning and prioritization decisions are evidence-based, and targets affected populations with the most acute needs and vulnerabilities.

## 2. Research Questions

The multi-sectoral needs assessment will aim to answer the following questions:

- What is the scope and the severity of the needs of the Syrian refugees, the Lebanese community, and the migrants relating to education, protection, mental health and psychosocial support, livelihoods, and social stability in Baalbak, Bar Elias, Bourj Hammoud/Al-Nabaa, and Jbeil?
- What services are available to meet the needs of the Syrian refugees, the Lebanese community, and the migrants relating to education, protection, mental health and psychosocial support, livelihoods, and social stability in Baalbak, Bar Elias, Bourj Hammoud/Al-Nabaa, and Jbeil? To what extent are these services in line with the current needs? How accessible these services are for people with disabilities?
- What challenges, if any, are impeding the implementation of these services?
- What actors are working to meet the needs of the Syrian refugees, the Lebanese community, and the migrants relating to education, protection, mental health and psychosocial support, livelihoods, and social stability in Baalbak, Bar Elias, Bourj Hammoud/Al-Nabaa, and Jbeil? Actors include government agencies, national and international non-governmental organizations, and private sector.
- What are the gaps in service provision for the Syrian refugees, the Lebanese community, and the migrants relating to education, protection, mental health and psychosocial support, livelihoods, and social stability in Baalbak, Bar Elias, Bourj Hammoud/Al-Nabaa, and Jbeil?

### 3. Geographic coverage

The multi-sectoral needs assessment will target Syrian refugees, Lebanese, and migrants in the locations where JRS Lebanon currently operates, namely Baalbak, Bar Elias, Bourj Hammoud/Al-Nabaa, and Jbeil. Given JRS' current scope of outreach, the needs assessment will cover the following sub-locations:

<b>Location</b>	<b>Sub-locations</b>
Baalbak	Baalbak, Sho'ab, Douris, and Asayra
Bar Elias	Bar Elias and Miksi
Bourj Hammoud/Al-Nabaa	Bourj Hammoud, Al-Nabaa, and Sin el-Fil
Jbeil	Jbeil, Blat, Kfarzbouna, Mastita, Kartboun and Amchit.

### 4. Methodology

The multi-sectoral needs assessment will adopt a mixed-method approach that draws on primary and secondary data to answer the research questions. Methodological triangulation of quantitative and qualitative data is essential in order to strengthen the validity of the findings. Key informant interviews, focus group discussions, and surveys may all be employed, involving Syrian refugees, Lebanese, and migrant communities, sector and working group coordinators, technical experts, national and international non-governmental organizations, relevant ministries, etc.

The methodological design should be developed by the consultant in compliance with the information outlined in this Terms of Reference. The inception report detailing the proposed methodology, the sampling, and the needs assessment matrix should be approved by JRS prior to the start of the data collection.

The multi-sectoral needs assessment must be gender-sensitive, and it will be the task of the consultant to define and integrate the gender approach in all the stages of the assessment.

The consultant must also include in their technical proposal the measures that will be taken to ensure the protection (including the protection from sexual exploitation, abuse, and sexual harassment), safety, and privacy of all the participants in this needs assessment, in line with the Do No Harm principle.

Considerations must be made during the data collection phase given the rise in fuel costs, security fluidity and adherence to Covid-19 preventative measures.

## 5. Timeline and Report

### 5.1. Needs Assessment Timeline

Phase	Milestone	September 2022					October 2022		
		Week 1	Week 2	Week 3	Week 4	Week 5	Week 1	Week 2	Week 3
Inception	Kick-off meeting with JRS team								
	Needs assessment design								
	Inception report, first draft								
	Review by JRS								
	Inception report, final version								
	Approval by JRS								
Field Work	Data collection								
Report	Data analysis and report writing								
	Report, first draft								
	Review by JRS								
	Final report								
	Approval by JRS								
	Presentation of key findings (workshop)								

This timeline is subject to change due to COVID-19 or unforeseen security incidents.

### 5.2. Structure of the final report

The final report must include the following sections:

0. Executive summary (max. 5 pages)
1. Table of contents, list of acronyms, tables, figures, and maps.
2. Introduction and Background
3. Methodology
  - a. Objectives and research questions
  - b. Sampling and data collection methods
  - c. Gender and protection considerations
  - d. Limitations and Challenges
4. Findings
  - a. Education
  - b. Protection
  - c. Mental Health and Psychosocial Support
  - d. Livelihoods
  - e. Social Stability
5. Analysis

6. Recommendations for programming
7. Conclusions
8. Annexes: Terms of Reference, statistical outputs, templates of data collection tools used, etc.

## 6. Budget

The remuneration of this multi-sectoral needs assessment shall not exceed 18.000 USD. This budget includes taxes, bank transfer fees and all expenses associated with field work, that is, air and/or land transportation, accommodation, hiring of data collectors, and any other expenses that could be required.

Payment for services will be made in three instalments:

Instalment	Percentage of total budget	Condition
1	20%	Upon approval of the inception report
2	40%	Upon finalizing the data collection
3	40%	Upon approval of the final report

## 7. Requirements

The consultant must have:

- Advanced degree (for the lead consultant) in International Relations, Education, Law, Human Rights, Mental Health, Social Work, or any other related field.
- A minimum of 7 years of experience in designing and conducting needs assessments and evaluations of humanitarian or development programmes. Previous experience in Lebanon is preferable.
- Knowledge of the Syrian refugee crisis and the Lebanon Crisis Response Plan.
- Proven track record of strong research and analytical skills
- Experience leading a team of data collectors
- Strong cultural sensitivity
- Fluency in English and Arabic

## 8. Application submission

Applicant must submit the below documents **no later than** 26 August 2022 in order to be considered for the consultancy.

- CV demonstrating qualifications and relevant previous experience.

- A Proposal including the needs assessment matrix (methods and sampling for each question), the gender approach, the Do No Harm measures, the action plan, and the work schedule.
- Detailed budget including line items for fees associated with phases and deliverables.
- 3 examples of completed needs assessments where the applicant is the lead researcher.
- 2 references from organizations who can verify the quality of the applicant's work.

COMPANIES OR FIRMS applying should include:

- Company's Profile
- Evidence of business registration
- Evidence of Tax registration/Tax ID Number

**Please note that incomplete applications will not be considered.**

Selection will be made according to the following criteria:

- Quality of the financial offer: realism of the proposed costs, adequacy between the budget and the technical offer
- Consultant's ability to conduct research in the area of education, MHPSS, livelihoods, Protection, and Social Stability in emergency response settings and knowledge of methodology
- Quality of reports submitted by the consultant as a sample
- Consultant's ability to conduct the study on time

**Only shortlisted candidates will be contacted.**

Proposals should be sent to the attention of Roy Gebrayel, Regional Head of Programmes for Quality & Innovation, at the following email address: [roy.gebrayel@jrs.net](mailto:roy.gebrayel@jrs.net), and to Samantha Slattery, Regional Programmes Officer, at the following email address: [samantha.slattery@jrs.net](mailto:samantha.slattery@jrs.net).