

Islamic Relief Worldwide-Lebanon

Islamic Relief Lebanon



Tender No: IRL - T2023 - 042

Date: 21/11/2023

Location: Beqaa

Project Name: Food Assistance in Bekaa

ABOUT ISLAMIC RELIEF

Islamic Relief Lebanon office (IRL) is a humanitarian INGO and one of IRW's field offices dedicated to alleviating poverty and suffering in Lebanon. Islamic Relief first started working in Lebanon in 2006, providing those affected by the Lebanon war with food, clean water and essential household items. After the conflict, we continued working in Lebanon with focus on Food Security, WASH, Health, Shelter & NFIs, Livelihood and Education.

Summary of Project:

The 'Food Assistance in Bekaa' project targets an estimated 850 households with vulnerabilities, particularly women, children, the elderly and poor families living in the Bekaa area. The assistance will help affected households to meet their immediate and medium-term food needs, as well as provide appropriate access to food for 12 months, which will enable beneficiaries to select their desired food items through food voucher modality.



1. SUBMISSION OF QUOTATIONS

- 1. Issuance of Payment occurs within 15 days after submission of legal invoice by cheque withdrawn cash in dollars after 48 hours from receiving date.
- الدفع بعد الفاتورة الرسمية خلال خمسة عشرة يوماً على شكل شيك يصرف بعد 48 ساعة من تاريخ إستلامه نقداً بالدولار.
- 2. Bank fees when cheque withdrawn are on the account of the supplier.

الرسوم البنكية عند صرف الشيك على حساب المورد

- 3. Prices must include VAT and it must be shown on the invoice. ألاسعار شاملة الضريبة على الفاتورة.
- 4. NO other form is accepted only this form must be filled by the prices and specifications, signed and stamped by the supplier.
 - لن يتم إعتماد أي نموذج أخر غير هذا النموذج على أن يتم توقيعه و ختمه من قبل المتقدم لهذه المناقصة.
- 5. Every supplier has to fill the request for quotation and place it in a closed envelope, signed and stamped on the envelope and submitted by hand in the locked box that's found beside the reception office at our office located, Verdun Saeb Salam Street Kojok Center 5th floor Beirut Lebanon. We do not accept any quotation by email.
- على المتقدم لهذه المناقصة ملىء ، تُوقيع وختم هذه المناقصة ووضعها داخل مغلف مغلق مختوم وموقع على فتحة المغلف وعليه أن يضع هذا المغلف بيده في الصندوق المقفل الموجود بجانب مكتب الإستقبال في مكتبنا في فردان شارع صائب سلام مركز كجك الطابق ال 5. العروض المرسلة في البريد الالكتروني لن تأخذ بعين الاعتبار.
- 6. The tender will be closed on 13/12/2023 at 4:00 pm and any bid will not be accepted after this time.
 - المناقصة سوف تغلق 2023/12/13 الساعة 4:00 عصراً وأي مناقصة بعد هذا الوقت ستكون مرفوضة.
- 7. Procurement department is the only responsible department, any inquiry for clarification must be received by IRW-Lebanon in writing to email (procurement@islamicrelief-leb.org) at least 3 days before the deadline for submission of tenders. IRW-Lebanon will reply to bidders' questions at least 2 days before the deadline for submission of tenders.
 - قسم المشتريات هو القسم المسؤول عن المشتريات والمناقصات وعلى المتقدمين للمناقصة أن يتوصلوا مع قسم المشتريات من خلال البريد الالكتروني (procurement@islamicrelief-leb.org) لأي إستفسارات خلال مدة اقلها ثلاثة ايام قبل انتهاء مدة الاعلان. فريق المشتريات يجيب خلال مدة يومين قبل اغلاق الاعلان.
- 8. Supplier must submit his legal papers with the request for quotation in the same envelope, in addition to a copy of the owner's ID, or his quotation will not be considered
 - على المتقدمين للمناقصة وضع صور عن أوراق صالحة وقانونية عن الشركة بنفس مغلف المناقصة بالاضافة الى صورة عن هوية مالك الشركة.
- 9. Invoice must be official and legal.

الفاتورة بجب أن تكون قانونية بالكامل.





- 10. Prices must be in United states dollars. الأسعار بالدولار الأمريكي
- 11. Prices include delivery to any place in Lebanon at any time requested.

السعر شامل التوصيل الى أي مكأن في لبنان.

- 12. Portfolio to be submitted attached to the quotation.
- تقديم السيرة الذاتية مرفقة بالعرض المقدم.
- 13. Please take all the above notes into consideration, or your quotation will be disregarded. الرجاء أخذ الملاحظات الموجودة أعلاه بعين الإعتبار وإلا سيتم تجاهل أي عرض يخالف أحد هذه الملاحظات.



2. SPECIFICATION OF REQUIREMENT

IRL is looking to contract a supermarket that will provide vouchers that will be distributed to beneficiaries, vouchers will be on monthly basis for around 850 beneficiaries for 12 months. Beneficiaries will be free to buy through this voucher with the agreed-on amount during the contract period from any branches related to the contracted supermarket.

Preferably supermarket to have branches to cover the below areas:

- Bireh, Rashaya,
- Saadnayel, Zahleh,
- Barelias, Zahleh,
- Khirbet Rouha, Rashaya

Main Deliverables

Deliverable	Description	Timeline
	The voucher holder will be free to buy any food	Voucher will be valid till end
	items he needs. (This voucher will cover food	of the contract.
Food Voucher	items only).	
	Vouchers will cover the cost of goods as per the	
	mentioned agreed on amount.	
Dolivony	Voucher holder will be free to buy from any of	Voucher will be valid till end
Delivery	contractor branches across the Beqaa area.	of the contract.
Team Communication	Supplier's team need to communicate in a good	During beneficiary presence
realif Communication	respectful manner with vouchers holders.	at the market.
Restrictions	Prevent any miss communication with	During beneficiary presence
Restrictions	beneficiary.	at the market.



3. SERVICE REQUIREMENTS AND SCOPE OF WORK

Categories	Description	الوصف	No. of Units	Unit Price	Total Price Including VAT
	Brown lentils 1kg	عدس بني ناشف 1ك	1.0		
	Red lentils 1kg	عدس مجروش 1ك	1.0		
	Camolino rice 1kg	أرزكامولينو 1ك	1.0		
	Coarse white bulgur 1kg	برغل أبيض خشن 1ك	1.0		
	Vegetable ghee 700g	سمن نباتي (0.7 كلغ للوحدة)	1.0		
Food	Sunflower oil 0.9l	زيت دوار الشمس 0.9ل	1.0		
	White flour 900g	طحين 900 غ	1.0		
Package	Tomato paste 200g	صلصة (رب البندورة) علب 200غ	1.0		
	White sugar 1kg	سكر أبيض 1كلغ	1.0		
	Vermicelli 500g	شعيرية مكسرة 500غ	1.0		
	Tea, loose, black 250g	شاي فلت 250 غرام	1.0		
	Khodari Dates 500g	تمر خضري 500غ	1.0		
	Cooked Fava Beans 250g	فول معلب 250 غ	1.0		
Total Price					

NOTE#1: Voucher holder will not be limited to the above – mentioned items in the above table, however it is a random pricing sample to have a competitive financial bid evaluation **by bidders**.

NOTE#2: Bidders are encouraged to provide beneficiaries with POS card valid for 12 months to enable beneficiaries to use it every month.



4. AWARD CRITERIA

المعايير Criteria	النقاط Scoring	
Must be registered to conduct business and in compliance with government tax Regulations.	Mandatory as Essential criteria without registration and Tax clearance the offer did not consider	
Financial capacity and company capital	100/	
Company should have stable financial capacity and good capital.	10%	
Supermarket Branches		
Supermarket needs to have several branches across Beqaa district to cover	5%	
a wider range of regions.		
Working experience with INGO's in general and specifically in particular		
trades	5%	
Companies having previous working experience with donors INGOs or		
NGOs in particular food items.		
POS card availability		
Contracted supermarket needs to provide beneficiary with POS cards that	10%	
will be valid for 12 months.		
Quality of commodities	30%	
Supermarket has to have different varieties of food items.	30/0	
Price	40%	
Items price should be in line with market prices.	4U70	
Total	100	



Agency Information:

1	Name of Agency	
2	Name of the Owner and Partner	Owner:
		Partner:
		Partner:
3	Registered Office address	
4	Telephone Number	
5	Email	
6	Company Registration & Tax number (Please	
	attach a copy of the certificate & Tax)	
7	Proof of financial stability such as financial	2019 🗆 2020 🗆 2021 🗆
	turnover of last three years or bank statement.	
		Bank Statement
8	Company Structure including staff name and	Attached
	position in your Company and attached Passport	
	for the Owner and the partners as well	
9	Please list any Disputes your Company has been	
	involved in with NGOs/UN Organizations over the	
	last 3 Years	

Reference List

Please provide details of 3 INGO/UN agency /any other entity for whom you have completed contracts for in the last 3 years, willing to provide a reference. If available, attach reference letters.

	Reference 1	Reference 2	Reference 3
Name of Organization/Business			
Title & Name of Contact Person			
Phone:			
E-mail:			
Type of product / service provided to client			





Delivery Time

How many days, from the time of signing	}
the Contract will it take you to start	عدد الايام ، من وقت توقيع العقد ،
delivery?	ستستغرق لبدء التنفيذ ؟

Complete Name of the Owner:	
Agency Name:	
Signature:	
Date & Time:	
Contact Number / Address and	
phone number	
Agency Stamp	



Anti-Bribery and Anti-corruption

Bribery: The offering, promising, giving, accepting or soliciting of money, a gift or other advantage as an inducement to do something that is illegal or a breach of trust in the course of carrying out an organisation's activities.

Corruption: The misuse of entrusted power for private gain.

Islamic Relief does not allow any of its people to behave in a corrupt manner whilst carrying out Islamic Relief's work. Islamic Relief people must not give or accept bribes or facilitation payments; nor give or accept inappropriate hospitality; and must always, in acting for Islamic Relief, have the highest ethical and legal standards.

Islamic Relief has a zero-tolerance policy on anti-corruption and bribery. The rule is simple:

YOU MUST NOT OFFER OR ACCEPT BRIBES OF ANY KIND, WHETHER DIRECT OR INDIRECT.

The bribe can be of anything – be that money, inappropriate gifts or hospitality, kickbacks or facilitation payments – and of any value. The size of the bribe is irrelevant if its purpose is to influence your or their conduct in some way. A bribe is still a bribe even when it may appear normal practice in the country you are operating in.

The bribe can also be indirect as well as direct. Either way, it is still a bribe and you and/or Islamic Relief could commit a crime.

This form should be signed by all staff and vendors to ensure the protection of our team and vendors and to show their high commitments towards this policy:

Name:
Position:
Signature:





Child Protection Core Statement

Islamic Relief believes that all children have a right to personal dignity and protection from abuse and it recognizes the special responsibility and duty of care it bears to create a safe environment for children within the projects and programmes it manages and supports. The interest of child safety and protection should be paramount to any other interest which might compromise it.

تؤمن الإغاثة الإسلامية أن جميع الأطفال لهم الحق في العيش بكرامة، ولهم الحق في الحماية من أي شكل من أشكال الاعتداء، كذلك تأخذ الإغاثة الإسلامية على عاتقها مسؤولية حمايتهم وتوفير المناخ الآمن لهم في كافة أنشطتها. لذلك فان الإغاثة الإسلامية تطلب من جميع الشركاء والموردين، ومن لهم أي علاقة بنشاطات الإغاثة الإسلامية أن يحترموا و يعملوا على رعاية وحماية الأطفال بشكل عام، بما في ذلك الإلتزام بتنفيذ سياسات وإجراءات فعالة لحماية ورعاية الأطفال وصغار السن من الإساءة والإستغلال بكافة أشكاله وبخاصة الحماية من الإساءة والإستغلال الجسدي، الجنسي، العاطفي، أو أي نوع . آخر من الإساءة، وإعطائهم الحق في المشاركة في أية قرارات تتعلق بهم مع احتفاظهم بحقهم في التظلم في حالة تعرضهم لأي إساءة أو استغلال



Supplier Code of Conduct

- 1 Islamic Relief's Supplier Code of Conduct
- 2 Islamic Relief Worldwide requires all suppliers to adhere to:

The Modern Slavery Act 2015

The International Labor Standards as defined by the ILO (International Labor Organization).

The United Nations Global Compact's 10 principles as stated below:

Human Rights

Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights;

and

Principle 2: Make sure that they are not complicit in human rights abuses.

Labour

Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;

Principle 4: The elimination of all forms of forced and compulsory labor;

Principle 5: The effective abolition of child labor;

and

Principle 6: The elimination of discrimination in respect of employment and occupation.

Environment

Principle 7: Businesses should support a precautionary approach to environmental challenges;

Principle 8: Undertake initiatives to promote greater environmental responsibility;

and

Principle 9: Encourage the development and diffusion of environmentally friendly technologies.

Anti-Corruption

Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.





Modern Slavery Policy

Dear vendor,

As you may already be aware of Modern Slavery Act 2015 and the importance of this to Islamic Relief and their operations around the globe. It is imperative that our suppliers are given as much information about modern slavery and that we both work together to help eliminate this within our supply chains nationally and globally and in each and every country in which we operate. The governance team here in the UK have designed a sensitization form (attached) that will provide suppliers information about Modern Slavery and help them understand this better and why this is very important for Islamic Relief.

We therefore kindly request that you read and understand the attached Modern Slavery Sensitization Form and confirm receipt of this. Once this has been read and understood we urge you to remove all forms of modern slavery from your premises, offices and the entire supply chain.

Islamic Relief may undertake an audit at any time and perform checks to ascertain that our suppliers adhere to this legislation and that there is no evidence of Modern Slavery within your business and premises.

We hope this will not deter you in supplying goods, services or works to Islamic Relief and trust you will support us in this noble task.

If there is any further information required then please do not hesitate to contact us.

Best Regards

Procurement Coordinator

For further information on the Modern Slavery Act 2015 please refer to the website link below;

http://www.legislation.gov.uk/ukpga/2015/30/contents/enacted

