



CALL FOR NATIONAL OPEN TENDER

Consultancy Contract for MSMEs' Business Trainer

Tender Reference: LBN-1010-037

PART A – INSTRUCTION TO TENDERERS

1. Preamble

Jafra Foundation for Relief and Youth Development is a non-governmental organization that works to serve vulnerable groups in Palestinian refugee camps and gatherings in Lebanon and Syria, while also extending its services to refugees in Greece. Jafra was officially established in 2002 by grass-roots efforts of Palestinian youth from Yarmouk Camp in Damascus City. Building on nine years of experience in youth capacity development, Jafra expanded its programs and geographical coverage in 2011, with the aim of responding holistically to the emerging, urgent needs of the most vulnerable communities, households and individuals. Jafra acts as a key strategic partner for several recognized INGOs implementing humanitarian relief and development projects in Syria and Lebanon; its work cuts across all sectors and promotes an integrated approach to alleviating human anxieties that result from war and protracted crisis

For its project **Empowering women and strengthening the resilience of vulnerable rural and urban communities in South Lebanon and Beirut “in Burj El-Barajneh camp, Shatila camp, Burj Shemali camp, Ein El-Helweh” camp**, funded by **BMZ through Welthungerhilfe** (project reference LBN 1010) JAFRA is seeking to sign a **Consultancy Contract for MSMEs' Business Trainer**.

When submitting their tenders, tenderers accept and must follow all instructions, forms, terms of reference, contract provisions and specifications contained in this tender dossier especially the tender submission instructions. Failure to submit a tender containing all the required information and documentation within the deadline specified **will lead to the rejection of the tender.**

No account can be taken of any reservation in the tender as regards the tender dossier; any reservation will result in the immediate rejection of the tender without further evaluation.

2. Purpose of the tender

The purpose of this tender is to solicit competitive offers for **[Consultancy Contract for MSMEs' Business Trainer]**.

The services required by the JAFRA are described in the Part B – 1. Terms of Reference details.

JAFRA reserves the right to select a shortlist of pre-selected tenderers, based on the criteria announced in *Part A – Instruction to tenderers – 16. Evaluation of tenders* of the present document. Further discussions and competitive dialogue may then be conducted with the pre-selected tenderers.



3. Tender Timetable

	DATE	TIME
Deadline for requesting clarification by bidders	20/12/2024	23:59
Last date to issue answers by JAFRA	23/12/2024	14:00
Deadline for submitting tenders	26/12/2024	23:59

* All times are in the time zone of Beirut, Lebanon and subject to change. JAFRA has the right to modify this schedule.

JAFRA might schedule technical interviews with administratively shortlisted bidders as part of technical evaluation. Shortlisted bidders will be invited to the interview before the set date with 48 hours.

4. Questions and Clarifications

Tenderers may submit questions, inquiries about concerned competition in writing through the EU Supply platform directly **latest by the 23/12/2024 at 23:59 Beirut time (22:59 CET time) - 3 working days** before the deadline for submission of offer.

If JAFRA provides either on its own initiative or in response to a request from a short-listed candidate, provides additional information on the tender dossier, it must send such information in writing to all other short-listed candidates at the same time.

Any tenderer seeking to arrange individual meetings with the JAFRA, Managing Partner, and/or the government of the partner country and/or the Donor concerning this contract during the tender period will be excluded from the tender procedure immediately.

JAFRA has no obligation to provide clarification after this date: **23/12/2024 at 14:00 am Beirut time (13:00 CET time).**

5. Eligibility, Participation, and subcontracting

- a) Participation in this tender procedure is open to all tenderers.
- b) Participation in tendering is open on equal terms to any natural and legal persons or company.
- c) Tenders should be submitted by the same Consultant that submitted the application form on the basis of which it was listed and to which the letter of invitation to tender is addressed. No change whatsoever in the identity or composition of the tenderer is permitted unless a written request has been submitted to JAFRA and the latter has given its prior approval in writing.
- d) Consultants are not allowed to form alliances with any other firms or to subcontract to each other for the purposes of this contract.
- e) Subcontracting is not permitted at any form of collaboration with firms that have not been short-listed at any condition that the tenderer explicitly states that it is the sole party that will be contractually liable.

6. Language

Offers, all correspondence and documents related to the tender exchanged by the tenderer and the JAFRA must be written in **English**.

Supporting documents and printed literature that the bidder provides may be in another language, provided they are accompanied by an accurate translation into **English**.

For the purposes of interpretation of the tender, the version in English will prevail.



7. Content of tenders

Tenderer must commit to the requested documents for submission and fill/provide all the requested Appendixes detailed in the **Part C – Submission Part** in this tender dossier.

Failure to provide all the requested documents and filled templates in the formats stipulated will result in disqualification of the Tenderer's proposal.

8. Offer Validity

Tenderers are bound by their tenders for a period of **ninety (90) days** after the deadline for submitting tenders. In exceptional cases, before the period of validity expires, JAFRA may ask tenderers to extend the period for a specific number of days, which may not exceed sixty (60) days.

9. Submission of tenders

The application must be performed online through the following web tendering portal not **later than the 26/12/2024, 23:59 Beirut time (22:59 CET Ttime)** that is accessible through the following thread:

<https://eu.eu-supply.com/ctm/supplier/publictenders>

The related EU-Supply RFT id reference of the tender invitation is **382065**, and the tender reference is **LBN-1010-037**.

Might you be a new applicant, to be able to use the EU supply web portal and to submit your application through it, you will have to register as a new supplier through the following web thread:

<https://eu.eu-supply.com/ctm/Company/CompanyRegistration/RegisterCompany>.

10. Currency of tenders

All offered prices must only be indicated in the **United States Dollars (\$, USD)** currency. Quotations stated in other currencies will not be considered during the awarding process. Prices must include, transportation, Stamp tax, and all applicable taxes like custom clearance (only for export price) ...etc.

JAFRA reserves the right to negotiate, accept or reject any or all proposals and quotations at its sole discretion and to pursue or act further on any responses it considers advantageous. LOST does not bind itself to accept the lowest prices or any proposal. All proposals will be irrevocable after the Tenders closing date.

11. Costs for preparing tenders

All costs incurred by the bidder in preparing and submitting the tender are not reimbursable. All such costs will be borne by the bidder.

12. Evaluation of tenders

12.1. Evaluation of technical offers

The quality of each technical offer will be evaluated in accordance with the award criteria and the weighting detailed in the evaluation grid in Part A of this tender dossier. No other award criteria will be used. The award criteria will be examined in accordance with the requirements indicated in the terms of reference.

The evaluation of the technical offers will follow the procedures set out below.



12.1.1. Evaluation of administrative documents

Document	Points
<p>Appendix A: Tender Application Form</p>	<p>Obligatory</p> <p>The form must be filled, duly signed, and stamped. Failure to provide the document as requested <u>WILL lead to the disqualification immediately.</u></p>
<p>Appendix B: Qualification Form</p>	<p>Obligatory</p> <p>The form must be filled, duly signed, and stamped. Failure to provide the document as requested <u>WILL lead to the disqualification immediately.</u></p>
<p>Appendix C: Declaration Form</p>	<p>Obligatory</p> <p>The form must be filled, duly signed, and stamped. Failure to provide the document as requested <u>WILL lead to the disqualification immediately.</u></p>
<p>Appendix D: Bidder requested documents / forms</p> <ul style="list-style-type: none"> • Copy of Personal ID / Passport • Copy of MoF Number certificate (if any) • Copy of VAT Number (if any) <p><u>As Company:</u></p> <ul style="list-style-type: none"> • Registration Certificate • Commercial Circular • Copy of MoF Number certificate • Copy of VAT Number (if any) • Copy or Owner/s or Board members IDs / Passports 	<p><u>As individual:</u></p> <ul style="list-style-type: none"> • Copy of Personal ID / Passport • Copy of MoF Number certificate (if any) • Copy of VAT Number (if any) <p>Failure to provide the documents as requested <u>MAY lead to the disqualification immediately.</u></p> <p><u>As Company:</u></p> <ul style="list-style-type: none"> • Registration Certificate • Commercial Circular • Copy of MoF Number certificate • Copy of VAT Number (if any) • Copy or Owner/s or Board members IDs / Passports <p>Failure to provide the documents as requested <u>MAY led to the disqualification immediately.</u></p>
<p>Appendix E: Bidder References</p>	<p>Obligatory</p> <p>The form must be filled, duly signed, and stamped. Failure to provide the document as requested <u>May led to the disqualification immediately.</u></p>



Appendix F: Technical Proposal and working methodology	Obligatory The form must be filled, duly signed, and stamped. Failure to provide the document as requested <u>WILL lead to the disqualification immediately.</u>
Appendix G: Term Of Reference (Signed & Stamped)	Obligatory The form must be filled, duly signed, and stamped. Failure to provide the document as requested <u>WILL lead to the disqualification immediately.</u>
Appendix H: List of Previous Trainings	Obligatory Failure to provide the documents as requested <u>WILL lead to the disqualification immediately.</u>
Appendix I: Lead Trainer Qualifications <ul style="list-style-type: none"> • Master Degree Certificate • Curriculum Viate 	Obligatory Failure to provide the documents as requested <u>WILL lead to the disqualification immediately.</u>
Appendix J: Financial Offer	Obligatory Failure to provide the documents as requested <u>WILL lead to the disqualification immediately.</u>

12.2.2. Evaluation of technical proposal

Bidders will be evaluated based on if they match the technical specification and comply with the attached TOR as below criteria:

Points	Criteria
10	Relevant experience in delivering similar trainings to micro, small, and medium enterprises (MSMEs): 0-2 years: 0 points 3-5 years: 5 points 6-8 years: 7 points 9 and above years: 10 points
10	NGO Experience Yes: 10 points No: 0 points



5	Private Sector Experience: Yes: 5 points No: 0 points
25	Presentation Languages (Arabic&English) Yes: 25 points No: 0 points
15	Curriculum Draft Submission Yes: 15 points No: 0 points
35	Suggested Curriculum: Business strategy: 7 points Marketing and sales: 7 points Bookkeeping and costing: 7 points Business model canvas: 7 points Emotional intelligence and leadership: 7 points
100	Total

**Evaluation Score will be considered 60%
for technical capacity and 40% on the
financial offer.**

12.3. Choice of selected tenderer

the contract will be awarded to the tenderer who considered 60% for technical capacity and 40% on the financial offer.

12.4. Confidentiality

The entire evaluation procedure is confidential, subject to the JAFRA's legislation on access to documents. The evaluation committee's decisions are collective, and its deliberations are held in closed session. The members of the evaluation committee are bound to secrecy. The evaluation reports and written records are for official use only and may be communicated neither to the tenderers nor to any party other than the JAFRA, the donors, the donor's Anti-Fraud Office and the European Court of Auditors.

13. Type of Contract

The contract that will be concluded between the successful tenderer and JAFRA is done according to JAFRA standard contract. In this contract, the successful tenderer will be referred to as "the Consultant". A contract draft is included in Part B ANNEX 1.

By submitting an offer to this Call for tender, the tenderer accepts JAFRA's contract elements. **If any remark or reserve were to be raised by the tenderer**, they should be clearly written down in a free format document included in the tender. Such documents should include the tenderer's proposal to replace the discussed sections of the contract.

If the tenderer submits an offer with no clear feedback on Part B Annex 1, then JAFRA will consider the submitted contract draft has been accepted in full by the tenderer; if the tendered is awarded the Contract, no discussion or request for change will be accepted on the Contract clauses.



14. Ethics clauses and code of conduct

a) Absence of conflict of interest

The tenderer must not be affected by any conflict of interest and must have no equivalent relation in that respect with other tenderers or parties involved in the project. Any attempt by a tenderer to obtain confidential information, enter into unlawful services contracts with competitors or influence the evaluation committee or the JAFRA during the process of examining, clarifying, evaluating and comparing tenders will lead to the rejection of its tender and may result in administrative penalties according to the Financial Regulation in force.

b) Respect for human rights as well as environmental legislation and core labour standards

The tenderer and its staff must comply with human rights and applicable data protection rules. In particular and in accordance with the applicable basic act, tenderers and applicants who have been awarded contracts must comply with the environmental legislation including multilateral environmental services contracts, and with the core labour standards as applicable and as defined in the relevant International Labour Organisation conventions (such as the conventions on freedom of association and collective bargaining; elimination of forced and compulsory labour; abolition of child labour).

Zero tolerance for sexual exploitation, abuse and harassment:

The European Commission applies a policy of 'zero tolerance' in relation to all wrongful conduct which has an impact on the professional credibility of the tenderer.

Physical abuse or punishment, or threats of physical abuse, sexual abuse or exploitation, harassment and verbal abuse, as well as other forms of intimidation shall be prohibited.

c) Anti-corruption and anti-bribery

The tenderer shall comply with all applicable laws and regulations and codes relating to anti-bribery and anti-corruption. The European Commission reserves the right to suspend or cancel project financing if corrupt practices of any kind are discovered at any stage of the award process or during the execution of a contract and if the JAFRA fails to take all appropriate measures to remedy the situation. For the purposes of this provision, 'corrupt practices' are the offer of a bribe, gift, gratuity or commission to any person as an inducement or reward for performing or refraining from any act relating to the award of a contract or execution of a contract already concluded with the JAFRA.

d) Unusual commercial expenses

Tenders will be rejected, or contracts terminated if it emerges that the award or execution of a contract has given rise to unusual commercial expenses. Such unusual commercial expenses are commissions not mentioned in the main contract or not stemming from a properly concluded contract referring to the main contract, commissions not paid in return for any actual and legitimate services, commissions remitted to a tax haven, commissions paid to a payee who is not clearly identified, or commissions paid to a company which has every appearance of being a front company.

Consultants found to have paid unusual commercial expenses on projects funded by the European Union, or any other donors are liable, depending on the seriousness of the facts observed, to have their contracts terminated or to be permanently excluded from receiving funds.

e) Breach of obligations, irregularities, or fraud



JAFRA reserves the right to suspend or cancel the procedure, where the award procedure proves to have been subject to breach of obligations, irregularities, or fraud. If breach of obligations, irregularities or fraud are discovered after the award of the contract, the JAFRA may refrain from concluding the contract.

Welthungerhilfe and JAFRA supports the goals of the UN Global Compact

The UN Global Compact is a strategic policy initiative for businesses that are committed to aligning their operations and strategies with [ten universally accepted principles](#) in the areas of [human rights](#), [labour](#), [environment](#) and [anti-corruption](#).

Human Rights

- [Principle 1](#): Businesses should support and respect the protection of internationally proclaimed human rights; and
- [Principle 2](#): make sure that they are not complicit in human rights abuses.

Labour

- [Principle 3](#): Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
- [Principle 4](#): The elimination of all forms of forced and compulsory labor;
- [Principle 5](#): The effective abolition of child labor; and
- [Principle 6](#): The elimination of discrimination in respect of employment and occupation.

Environment

- [Principle 7](#): Businesses should support a precautionary approach to environmental challenges;
- [Principle 8](#): Undertake initiatives to promote greater environmental responsibility; and
- [Principle 9](#): Encourage the development and diffusion of environmentally friendly technologies.

Anti-Corruption

- [Principle 10](#): Businesses should work against corruption in all its forms, including extortion and bribery.

The Global Compact is global and local; private and public; voluntary yet accountable. Further information is available on this website in different languages: <https://www.unglobalcompact.org>

JAFRA renounces all forms of terrorism and money laundering

JAFRA renounces all forms of terrorism and will never knowingly support, tolerate or encourage terrorism or the activities of those who embrace terrorism or money laundering. Consistent with numerous United Nations Security Council resolutions, including S/RES/1269(1999), S/RES 1368(2001) and S/RES1373(2001) and the European Union, JAFRA is firmly committed to the international fight against terrorism and in particular against the financing of terrorism. It is the policy of JAFRA to seek to ensure that none of its and its donor funds are used, directly or indirectly, to provide support to individuals or entities associated with terrorism or money laundering. Therefore, JAFRA will match their consultants and Services providers against the Sanctions lists on a regular basis. By submitting an offer, consultants and services providers agree to this.

15. Signature of contract

The successful bidder will be informed in writing that its tender has been accepted (notification of award). JAFRA will send the signed contract / agreement documents in two original copies to the successful bidder.

The unsuccessful tenderers will be informed by e-mail within the 10 days following the award.



Within 3 working days following the reception, the successful tenderer will sign, date and send back the contract. The successful tenderer will have to communicate the number and exact references of the bank account where the payments will be executed.

If the successful tenderer fails to sign and send back the contract within 3 working days, JAFRA can consider after notification the award as null and void.

16. Cancellation of the tender procedure

In the event of cancellation of the tender procedure, JAFRA will notify tenderers of the cancellation.

Cancellation may occur, for example, where:

- The tender procedure has been unsuccessful, namely where not qualitatively or financially worthwhile tender has been received or there has been no response at all.
- The economic or technical parameters of the project have been fundamentally altered.
- Exceptional circumstances or force majeure render normal performance of the project impossible.
- All technically compliant tenders exceed the financial resources available.
- There have been irregularities in the procedure, in particular where these have prevented fair competition.

In no event shall JAFRA be liable for any damages whatsoever including, without limitation, damages for loss of profits, in any way connected with the cancellation of a tender procedure, even if the JAFAR has been advised of the possibility of damages. The publication of a contract notice does not commit the JAFAR to implement the programme or project announced.

17. Appeals

Tenderers believing that they have been harmed by an error or irregularity during the award process may file a complaint by sending email to:

info@jafrafoundation.org

18. Data Protection

Personal data must only be processed if this is permitted by law:

namely based on

- (a) the voluntary and informed consent of the data subject.
- (b) its necessity for the performance of a contract.
- (c) a legal obligation of JAFRA.
- (d) the need to protect the vital interests of the data subject.
- (e) the legitimate interest of JAFRA in processing if it outweighs the interest of the data subject in not processing.

Clear purpose:

Personal data may only be processed for a clear and legitimate purpose that is clearly and legitimately defined in advance.

Data minimization:

Personal data must only be processed if this is necessary to achieve a legitimate processing purpose.



Restrictive processing of sensitive personal data:

Sensitive personal data (e.g., ethnic or other origin, health data, genetic data, biometric data) may be processed only with specific justification and must be specially protected.

Mandatory data protection impact assessment when there is a high risk of harm to

individuals:

If the processing of personal data could pose a high risk to individuals (e.g. when processing sensitive personal data, or processing account data or security-related data), the processing risk must first be assessed and documented, and the measures JAFRA takes to adequately minimise this risk must be documented.

Restrictive transfer of data to third parties:

Third parties may only have access to personal data with legal permission or with the consent of the data subject.

Guarantee of comprehensive data subject rights:

Individuals whose data are being processed must be informed about their rights (e.g. to information, correction, deletion, restriction, complaint) and must be able to exercise these rights at any time.

Accountability:

We must be able to prove compliance with the data protection policy at any time, e.g. by maintaining appropriate records.

Duty to report violations of the Data Protection Policy:

Violations of the Data Protection Policy must be reported to Legal & Compliance via the internal JAFRA complaints mechanism.



PART B – TERMS OF REFERENCE

Consultancy for MSMEs' Business Trainer

Terms of Reference

JAFRA Foundation for Relief and Youth Development is a Palestinian youth organization working on a participatory approach to promote resilience in the Palestinian society in all its places of existence, starting with the role of the youth to assume their responsibilities towards their community and its just causes. In its work, the Foundation relies on humanitarian standards to carry out its activities with integrity, effectiveness, and consistency.

Jafra in partnership with Deutsche Welthungerhilfe e. V. (WHH), conducting a project supported by BMZ for “Strengthening women's livelihoods and increasing the resilience of vulnerable communities engaged in smallholder and subsistence farming” with a specific focus on the Palestinian camps in Beirut and in the South. For which the MSMEs' Business Trainer will be appointed for.

Objective

The primary objective of this position is to effectively facilitate the development and enhancement of businesses through a structured training program. Key responsibilities include conducting business assessments, developing tailored training outlines, delivering field training sessions, sharing training outline, collaborating with Jafra on training approaches, monitoring attendance, assisting in business plan development, participating in plan evaluations, and providing regular and final reports.

Qualifications and experience

The MSMEs' Business Trainer should have:

- Master's Degree in Economics, Business Administration, or another related field.
- Around 3 to 5 years of relevant work experience in MSMEs (mainly delivering similar trainings)
- Demonstrated experience in facilitating and managing MSMEs related trainings/programs.
- Strong interpersonal and facilitation skills
- Prior experience of working in the private sector would be an asset.
- IT skills, report writing and presentation skills.
- Excellent in written and spoken Arabic and English

Position Responsibilities

The MSMEs' Business Trainer will:

- Develop an assessment of the businesses based on the template developed by Jafra.
- Develop a clear outline of training sessions based on the need's assessment developed above, a clear schedule and timeline of trainings.
- Provide field training sessions.
- Agree with Jafra on the training approach and training outline.
- Monitor the attendance of beneficiaries and to report any issues to Jafra focal point.
- Support beneficiaries in developing their business plan template.
- Participate in the evaluation of submitted business plans.



- Provide monthly reports to Jafra Project Manager on the progress of the beneficiaries, attendance, pending issues and planned activities for the upcoming 2 weeks .
- At the end of the training cycle, provide Jafra Project Manager with a final report.
- Conduct field visits to the MSMEs to select participants (to be finalized with Jafra team)
- Provide a feasibility study and business plan, cost analysis templates
- Provide tools for monitoring and follow-up
- Provide participants' attendance, and involvement report, report on businesses improvements and success, and final report.
- Support the grant recipients in selecting their needs in the most effective and efficient manner.
- Provide the project manager with a detailed items' list for each grant recipient.

Timeframe and schedule

The MSMEs' Business Trainer will:

- Train 190 MSME owners over a duration of 3 years
- The trainings will be conducted in two locations (Burj ElBarajneh and Shatila camps)
- The trainings will be distributed over 6 cycles in each camp
- Each cycle will include up to 32 MSMEs in total (16 MSMEs in each camp)
- Each cycle will include 6 trainings and 8 coaching sessions (per camp)
- Each cycle has a duration of 5 months (delivering sessions, coaching, and in-kind support)
- Each training session will include up to 20 MSME owners per camp
- Each coaching session will include 2 MSME owners
- Each training and coaching session will be at least 2 hours

JAFRA is aiming to sign Consultancy contract for MSMEs' Business Trainer to provide training and coaching sessions for MSME owners for its project in Burj El Barajneh camp and Shatila camp over 3 years period.

The aim of the contract is to identify potential consultant trainer that JAFRA will deal with till the end of the activity / project or fund.

Following the pre-qualification process, JAFRA will award the contract (*see Part – B – Annex 1 contract template*) for one consultant.

JAFRA program and MEAL team will coordinate with the consultant/s trainer and communicate with them during the project's implementation.

Pricing and Payment:

- Once the award is issued a contract will be signed between the consultant trainer and JAFRA.
- At the end of each Calander month, the consultant will present the invoice and time sheet, and sign on SRN issued by JAFRA logistics team (the information in both documents must match along with the Contract).



- All the invoices will be collected, cross checked with the SRNs, and paid at the end of each cycle in Fresh USD.

1. Consulting Service Variation and Contract Fee

JAFRA may/may not approve any changes, modifications, deviations, and substitutions, in the Terms of Reference (TOR), or work methodology for the required consultancy services, and the Parties may by consultancy contract in writing modify the consultant Contract Fee.

Offers must be submitted for the total consultancy services. Offers submitted for a component of the consultancy services and not the total services may not be considered by JAFRA.

The total consultant contract fee shall be inclusive of all fees, taxes and permits that may be imposed by any Government entity in connection with the.

The consultant contract fee shall be binding and shall not be altered due to the consultant correction for underestimation of the requirements of this consultant contract.

2. Delivery Date

Time frame for delivering the training and coaching session will be agreed on at the beginning of each cycle (please see the annexed TOR for general Timeframe and schedule).

3. Quality of the Services - Inspection

JAFRA will be evaluating and inspecting the services on a regular basis during the services contract period. JAFRA's representative will:

- Verify the quality of the services.
- Verify the required sessions.

4. Inspection and acceptance of the services

JAFRA representative or an independent or reliable inspection company will carry out the completion inspection of the services.

The objective of the inspection will be to assess the compliance with the terms of contract of:

- The documentation provided by the Consultant

JAFRA representatives will indicate any remarks or non-conformity of the services on the final invoice provided by the Consultant. These remarks will be the ground for possible payment deductions.

If the completion inspection concludes that the services comply with the requirements of the contract, JAFRA will accept the services.

5. Non-conformity of the services

JAFRA may reject any services provided under the Contract that do not meet the requirements of the Contract, matching the TOR, not meeting the required deliverables, or apply a penalty for services not fully conforming to such requirements. Rejection of the services shall be made as soon as practicable after delivery of the services to their final destination.

Neither any inspection carried out by representatives of JAFRA nor any acceptance of the services or part thereof by JAFRA nor any omission by JAFRA to inspect, accept and/or reject



the services or part thereof shall release Consultant from its responsibility for such Services that are not in accordance with the requirements of the Contract, including warranties.

6. Payment procedure

Payments will be made in USD (cash letter or by bank), and in LBP (Lebanese pounds) for TVA. through banking channels to the company's account, within 7 working days after receiving the original commercial invoice and the delivery note, based on the agreed terms and conditions.