



جفرا  
J a f r á

للإغاثة والتنمية الشبابية  
For Relief and Youth Development

ANNUAL  
REPORT  
**2018**



***WE EMPOWER  
COMMUNITIES***

# WHO WE ARE

Jafra Vision & Jafra Mission .....	4
Organizational Development .....	5
Key Figures .....	6
Program Sectors & Activities .....	8

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# WHAT WE ARE ACHIEVING

<b>Syria</b> .....	14
Yarmouk Camp .....	15
South Damascus .....	18
Khan Eshieh .....	24
Qudsaya .....	26
Jaramana .....	29
Homs Camp .....	32
Husaineye Gathering .....	36
Damascus .....	39
<b>Greece</b> .....	40
<b>Sweden</b> .....	46
<b>Lebanon</b> .....	48

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# JAFRA IN NUMBERS

Acronyms .....	50
Numbers & Aim .....	51

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Dear Friends,

Jafra Foundation for Relief and Youth Development is delighted to share with you our 2018 annual report. This is a good opportunity that shows the culmination of our year through reporting our work including achievements and challenges that our volunteers and staff faced with no effort in persisting the best possible quality service for the affected Palestinian and Syrian population.

In 2018, relief civil work witnessed drastic developments. War actions were largely declined; particularly with the reconciliation agreements reached by the conflict parties leading to GoS recapture to most of Syrian territories, including 2 of Jafra's main operation fields; Yarmouk Camp and South Damascus. This turning point on the ground was directly reflected on the donor's policies concerning the relief work leading to a core change in the nature of the humanitarian programming in general. Interest in emergency aid (distribution of food baskets, water, hygiene kits, shelters, etc.) which had occupied a main part of Jafra's programming shrunk to the benefit of sustained development programs. On its turn, donors' financial support continued reducing leading to a remarkable gap between affected population needs and allocated sources.

However, Jafra volunteers and staff encountered these challenges with more patience and persistence to continue working to serve our vision, mission and goals. Jafra volunteers and staff were completely aware of their responsibility towards the affected groups that largely depended on the Foundation's services in areas that lacked to relief foundations in particular.

Our senior management's rapid cope potential, its expertise and competence played a key role in the Foundation's resilience and capability to develop a plan based on the reduction of costs and focus on the long-term programs. So, instead of backward regression or turning inward due to the increasing challenges, we redoubled efforts expanding our mission to Lebanon through initiating programs that would serve the Palestinian refugees camps in the country.

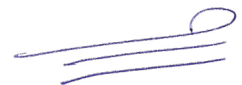
Furthermore, throughout these circumstances, we were capable to maintain and develop unique relationships with the local community including beneficiaries and stakeholders and with our trusted partners.

Despite the decline of war acts in Syria, affected population needs, however remained urgent in particular with the frequent crisis that affected basic services and sources due to years of war, given the absence of a political solution that may put an end to the crisis. These factors would continue encouraging us to reflect on effective ways to deliver aid, protect people in need and strengthen community resilience.

Finally, we would like to take this opportunity to thank our volunteers and staff, and recognize the martyrs and prisoners who have tolerated unimaginable situations throughout this crisis.

We hope you enjoy reading our Annual Report and the snapshot of our successful 2018 programming in Syria, Greece and Sweden.

Wesam Sabaaneh  
Executive Director  
Jafra Foundation for Relief and Youth Development



# WHO WE ARE



## JAFRA VISION

Refugees empowered to lead positive and sustainable change in their communities.

Despite the decrease of funds in 2018, Jafra Foundation continued to expand and enhance its operations. A special focus was given to the revision of existing policies, procedures and SOPs, as well as developing new ones with the goals of both enhancing Jafra's programming quality and increasing our accountability towards our donors and the communities we serve.

Jafra expanded its cultural sustainability programs in both Greece and Sweden, focusing on activities related to the persistence of the Palestinian history and identity. A Social Cohesion program was created in both

Greece and Sweden with the aim of bridging relationships between the host community and refugees by providing spaces for discussion. Additionally, a Human Rights program was launched in Greece to raise awareness on refugee and women's rights.

Adhere to its mission and vision Jafra has laid the foundations for children and youth programs to be implemented in Palestinian camps in Lebanon in 2019.

## JAFRA MISSION

Jafra Foundation utilizes global best practices and resources, while employing local knowledge and tools, to understand and effectively meet the needs of vulnerable people within refugee camps and gatherings.

# ORGANIZATIONAL DEVELOPMENT

In 2017, the Jafra Foundation made a commitment to update its policies, restructure its key departments and to invest in training and development. The aim is not only to assert its position as the local partner of choice for large NGOs and INGOs, but also to ensure the effective and efficient delivery of projects, along with ensuring the best quality to our beneficiaries (including “Do No Harm”), while abiding by the humanitarian principles and adhering to international standards (such as SPHERE and CHS). Our long-term strategic goals signal our intention to continue providing outstanding support and meeting the needs of the most vulnerable well into the future. Jafra has worked thoroughly with consultants and partners to update and/or develop policies, SOPs and manuals.

#### Updated Policies/Manuals/SOPs:

- Child Protection Policy
- Cash Transfer Programming SOPs
- Code of Conduct
- Duty of Care
- Finance Manual
- Procurement Manual
- Safety & Security Policy

The Jafra Foundation realizes that policies, manuals and SOPs are useless if they are not

#### Newly Developed Policies/Manual/SOPs:

- Human Resources Policy
- Communications Policy
- Monitoring, Evaluation, Accountability & Learning Policy
- Anti-Fraud, Bribery & Corruption Policy
- Gender Equality Policy
- Protection from Sexual Exploitation and Abuse (PSEA) Policy

well disseminated within the organization, understood by all staff and volunteers and monitored by the relevant personnel. Accordingly, the Jafra Foundation is preparing an induction program for new staff members and volunteers, alongside a training program for the current staff and volunteers to ensure proper distribution of content and allow for accountability measures.

Notably, as the Jafra Foundation is an advocate for gender equality and female protection, we not only developed relevant policies (Gender Equality and PSEA) but we also have ensured that more than 90% of our data is gender disaggregated. In 2019, we intend to provide data programming that is gender and age disaggregated thus enhancing the planning of our programs and better targeting the most vulnerable groups.

# In 2018

**59** successful projects activities  
implemented in **3** countries



**Syria**



**Greece**



**Sweden**

**and in preparation in**



**Lebanon**

# Jafra aided 145,564 individuals across 11 programming sectors

FOOD SECURITY &  
LIVELIHOODS



HEALTH

CHILD PROTECTION



EMERGENCY  
RESPONSE

EDUCATION



SHELTER

YOUTH



SOCIAL COHESION

WASH



CULTURAL  
SUSTAINABILITY

HUMAN RIGHTS



# PROGRAM SECTORS AND ACTIVITIES

## Food Security and Livelihoods

Food Security is achieved *“when all people, at all times, have physical, social and economic access to sufficient, safe and nutritious food that meets their dietary needs and food preferences for an active and healthy life”* (FAO).

Livelihood encompasses *“people’s capabilities, assets and activities required to secure basic living necessities. It is sustainable only when it enables people to cope with and recover from shocks and stresses and enhance their well-being and that of future generations without undermining the natural environment or resource base”* (IFRC).

Through Jafra’s diverse programs, our aim is to relieve poverty, improve economic well-being and build people’s capacities to restore their livelihoods and strengthen their resilience.

### Programs

#### *Regular Food Basket Distribution*

In areas that are highly challenging and where markets and income generating activities are yet to be restored, Jafra provides the most vulnerable households with regular food baskets, meeting their nutritional and dietary needs.

#### *Agriculture*

Jafra invests in farmlands through nurturing, planting and yielding crops that are distributed to the most vulnerable households. Jafra also supports smallholder farmers to develop their production capacities through provision of agricultural inputs, water, seeds, fertilizers and a series of trainings. Farmers are further reintegrated in the market system, supplying food items and generating income.

#### *Livestock*

Jafra provisions food-producing animals accompanied with health services, food, water supply and shelter.

#### *Cash Based Intervention*

In areas where markets are functioning and accessible, Jafra provides vulnerable households with cash; enabling them to fulfil their needs in a dignified manner while contributing to the local economy.

Households lacking income due to the lack of job opportunities are selected to participate in Jafra’s Cash for Work program, sustaining a monthly income and learning new skills which further enhances their employment opportunities.

In vulnerable households where none of the members are able to work, (especially female-headed holds, and with the absence of the breadwinner), Jafra provides them with Unconditional Cash Transfers.

#### *Vocational Trainings and Economic Well-Being*

In times of crisis; markets are affected and education is interrupted, causing a substantial increase in unemployment rates. Jafra aims to provide youth with technical skills and employment opportunities, improving livelihoods for long-term economic well-being.

Jafra offers an array of vocational trainings for both females and males on topics related to the markets needs. Trainees are then either linked to job opportunities, or provided with small grants under the guidance of a financial expert guidance to establish income generating businesses.





# Child Protection

The Jafra Foundation is committed to safeguarding children from harm by striving to create safe, supportive and positive environments for children. Having Child Protection instilled as our core strategy; we offer a Child Protection program in all our areas of operation through provisioning several related services.

Jafra secures Child Friendly Spaces (CFS) in which children can play, learn and develop positive coping mechanisms.



## Programs

### *Structured and Semi-structured Psychosocial Support*

We offer structured psychosocial support using the DEAL Methodology (adopted from our partners), which is a 16-week life skills course that is focused on strengthening the healthy development of children and young people living in areas affected by conflict. It's a semi-structured psychosocial support system with the objective of allowing children to play, learn and have fun whilst endorsing stability and routine in a disruptive environment. Activities include clubs (gymnastics, football, painting, drawing, dancing, handcraft, chess, karate, origami, theatre, cinema, puppetry, singing, poetry, science, story-telling... ) and Open Days (organized with the participation of parents and community members to celebrate their children's development and achievements).

### *Awareness Raising Sessions*

Awareness Raising Sessions and activities on Child Protection (Child Abuse, Child Labor, Forced Recruitment to Armed Groups, Physical Exploitation, Health & Safety, Child Marriage, and Children's Rights & Obligations) is another essential part of Jafra's Child Protection program. Sessions are also provided to parents and key community members with the aim of adopting a holistic approach towards child protection. With the help of our partners, Jafra developed interactive and educational awareness raising materials.

### *Case management*

Where possible, Jafra does Case Management; linking with actors on the ground we offer specialized psychological services to whom identified children are referred to.

### *Staff Training*

Jafra and its partners provide several trainings to all Child Protection program staff, including but not limited to: Structured Psychosocial Program, Structured Recreational Activities, Safe Identification and Referral, Monitoring & Evaluation.

# Education

In times of war and crisis, education is all too often interrupted or denied, leaving children and youth including refugees, migrants and internally displaced people (IDPs) – without access to education. Our goal is to provide children and youth with access to quality education so they can pave their way to a better future. Education protects children and youth empowering them, their households, and communities to recover from crises by increasing their resilience.

Education is a basic human right that has been widely proclaimed by several international normative instruments such as the "Universal Declaration on Human Rights", the "Convention on the Rights of the Child" and the "Convention Relating to the Status of Refugees".

## Programs

### *Non-formal Education*

In all the targeted areas, Jafra provides non-formal educational opportunities to children and youth aged 4 to 22 years old. Furthermore, our inclusive learning approaches value all students with special attention to children with disabilities.

The students of the Jafra Foundation are guided in their preparation to sit for official government exams and are provided with the logistics to reach

the exam centers.

Jafra provides safe and supportive learning spaces equipped with necessary materials, as well as supports staff and their families.

### ***Distribution of Books and School Kits***

Jafra oversees the provision of school books, stationery and uniforms for students. With the aim of implementing a holistic approach, Jafra frequently conducts “Back to Learning” campaigns to raise awareness for both children and caregivers on the importance and right to education.

### ***Teachers and Staff Training***

The Jafra Foundation staff are qualified and well-trained using the best pedagogical instruction. While the primary role of teachers is to facilitate knowledge, they are also responsible for building a warm environment, mentoring and nurturing students and in turn becoming role models for students.

Qualified teachers provide students with interactive, student-centered learning opportunities and approaches. To provide children and youth with quality educational experience, Jafra provides its teachers with a diverse set of trainings, including but not limited to: Education in Emergencies, Positive Discipline, Behavioral Management, Learning Diversities and Disabilities, and Up-to-date Pedagogy Trainings.



### ***Risk Education***

Countries with active armed conflict are always left contaminated with Explosive Remnants of War (ERWs) which often hinders reconstruction and livelihood processes as well as access to humanitarian aid. To help reduce possible harm and raise awareness, Jafra conducts Risk Education sessions with children and youth, introducing them to different types of dangerous ordnance and advising safe action. Outreach sessions are also conducted with adults throughout contaminated communities.

## Youth

As a foundation founded by youth, we believe that youth are the backbone of any society hence direct its future. Jafra’s aim is to support affected youth through building their capacities, developing their skills and enhancing their knowledge; empowering them to build their tomorrow, today.



### **Programs**

#### ***Capacity Building***

Management & Strategic Planning, Project Cycle Management, Human Resource Development and Financial Management are just a few of the trainings Jafra provides for youth.

#### ***Soft Skills***

Foreign languages (such as English & French) and computer courses are accessible to youth throughout all our centers. They can for example learn the ICDL which is recognized worldwide.

#### ***Life Skills***

To ensure a holistic developmental approach, Jafra provides youth with trainings related to communication skills, behavior modification and leadership skills, thus allowing them to instill the change they want to see in their communities.

## WASH

Water and sanitation are among the urgent needs in an emergency. Interrupted access to clean water and sanitation services, in addition to absence of good hygiene practices, can often lead to disease outbreak; endangering the population's health and survival.

Jafra's WASH program aims to ensure the delivery of water and sanitation services to the most vulnerable communities to better improve living conditions. Jafra ensures that water provisioned to households adhere with international SPHERE standards.

### Programs

#### *Water*

Provision of safe and clean water for drinking, cooking, personal hygiene, and household cleaning is met through water trucking from a safe source or through groundwater sources; following and its testing and relevant treatment measures. With the help of our partners, we ensure that each targeted individual has access to a minimum of 15 liters of clean water per day. The rehabilitation of wells are conducted under the guidance of technical experts. Jafra then coordinates with the local authorities to ensure proper management and maintenance of the wells (post rehabilitation).

#### *Sanitation*

Solid Waste Management through collection, transportation and disposal of waste in identified dumpsites are located in remote locations away from households.

Construction of sanitation facilities, primarily latrines, in collective shelters with careful consideration to age and gender segregation.

Rehabilitation of Sanitation facilities in schools, households and public facilities.

#### *Hygiene*

Jafra conducts Hygiene Awareness campaigns in all its areas of operation targeting children in specific and the wider community in general. Our campaigns aim to promote behavioral change and good hygiene practices.

## Health

Poor health weakens the population's resilience and their ability to rebuild and develop their communities. With the help of our partners, our Health Program responds to the urgent emerging needs.

### Programs

#### *Pharmacy*

Jafra establishes and supports existing pharmacies through drug provision and financial support.

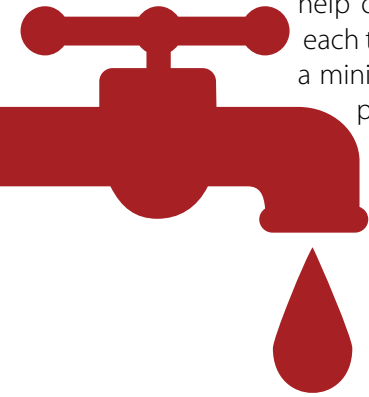
#### *Primary Health Care Center*

Jafra provides preventive and curative services including general health, communicable diseases, reproductive health, well-child checkups and adult physical examinations. Other services include counselling, health education and promotion, drug provision and case management.

#### *First Aid Training*

With the aim of providing effective and prompt response in times of crisis, reducing injuries and improving chances of survival, Jafra provides First Aid training to volunteers and youth.

People with disabilities: as "no one should be left behind" even in most acute emergencies, Jafra conducts distribution of mobility aids for people with disabilities enabling them to better meet their needs.



## Emergency Response

*“Everyone has the right to a standard of living adequate for the health and well-being of himself and of his family, including food, clothing, housing and medical care and necessary social services, and the right to security in the event of unemployment, sickness, disability, widowhood, old age or other lack of livelihood in circumstances beyond his control.”*

In accordance with the Universal Declaration of Human Rights (UDHR) Article 25(1): in 2012, the Jafra Foundation initiated its Emergency Response

program providing lifesaving assistance to the most vulnerable population impacted by crisis.

The absence of basic needs impedes socioeconomic recovery and hinders resilience in affected populations.

As such, Jafra’s Emergency Response program is designed to respond to various needs.

### Programs

#### Food Items

- Food Baskets: adhering to minimum required nutritional values per individual (WHO).
- Communal Kitchen: serving daily cooked meals for households.

#### Non-Food Items

- Hygiene Kits: contain items to help maintain an individual’s hygiene and dignity. In many cases, the distribution is supported with a brief emergency hygiene awareness session for the households.
- Household Essential Items: providing mattresses, plastic sheets, water containers and essential cooking utensils.
- Winterization Kits: providing blankets, sleeping mats, winter clothes and Sobia heaters to protect vulnerable population against harsh winter conditions
- Energy Requirements: provision of fuel and wood for electricity and heating purposes

- First Aid Kits: in areas that are susceptible to daily armed conflict and where medical services are almost absent, Jafra provides First Aid Kits thereby allowing initial attentiveness to urgent medical cases.

## Shelter

Providing shelter in crises is an essential part of the humanitarian response; it ensures privacy, dignity and safety, that strengthens the resilience of individuals and communities.

### Programs

- Provision of tents and shelter kits and materials such as plastic sheets that can be used to build a simple shelter
- Rehabilitation of communal shelters
- Rehabilitation of Education Spaces and Community Spaces.

## Social Cohesion

With conflict, societies are torn apart and communication amongst parties and individuals are obstructed.

Jafra’s work aims to promote social cohesion on one hand and civil society and local public actors on the other hand.

## Cultural Sustainability

The increase of crises and conflict around the world is causing more people to seek refuge in foreign countries; forcing them to leave behind their societies, memories and traditions. As refugees struggle to integrate within their new societies; the development of mutual understanding, respect and open dialogue amongst cultures deems imperative.

Thus Jafra works with refugees



and host communities to promote cultural cohesion through photography and art exhibitions, musical and poetic symposiums, as well as lectures and workshops.

## Human Rights

*“Everyone has the right to seek and to enjoy in other countries asylum from persecution. This right may not be invoked in the case of prosecutions genuinely arising from non-political crimes or from acts contrary to the purposes and principles of the United Nations.”*

(Article 14 of the Universal Declaration of Human Rights).

Jafra believes that refugees can enhance their living conditions only when they recognize their own rights which are guaranteed through the international charters and conventions. awareness raising sessions on legal protection, non-discrimination, cultural differences and coping challenges are a vital part of Jafra’s trend to guarantee the wellbeing of the refugees particularly women and children.

Furthermore, Jafra holds consultation sessions for refugees to help them understand the legal frame of being refugees and laws enforced by the country of which they seek asylum.



# 1 AIM TO EMPOWER REFUGEES

With the crisis in its eighth year, staggering levels of need persist for people across Syria. An estimated 11.7 million people were in need of various forms of humanitarian assistance as of the end of 2018, representing a reduction since the beginning of the year. An estimated 6.2 million people remained internally displaced, with well over 1.6 million population movements recorded between January and December 2018. Close to 1.4 million displaced persons reportedly returned home spontaneously during the same period, with the majority estimated to have been displaced for relatively short durations. The UN estimates that 25 per cent of IDPs are women of reproductive age, and 4 per cent are pregnant women that require sustained maternal health services, including emergency obstetric care.

Based on recent assessments, the Food Security and Agriculture sector estimates that a third of the population in Syria is food insecure, with pockets of acute and chronic malnutrition persisting in certain areas. Outbreaks of measles, acute bloody diarrhea, typhoid fever and leishmaniasis were reported in various areas of the country throughout the year. Palestine refugees in Syria have remained particularly vulnerable, affected by displacement, loss of assets, and significant destruction of residential areas.



# SYRIA

<https://reliefweb.int/report/syrian-arab-republic/2019-humanitarian-needs-overview-syrian-arab-republic-enar>

# YARMOUK CAMP



Throughout 2018, the camp has witnessed serious developments; notably on 23 April 2018, GoS forces and allied armed groups launched a military offensive on IS-held areas of Yarmouk camp, Tadamon, Qadam and Hajar Al Aswad. Apart from the ground offensive, GoS and GoR (Government of Russia) warplanes have been targeting the areas with aerial sorties, causing an estimated destruction of 80% of the camp. The offensive has also triggered an IDP influx of 700 households to nearby Yalda town, leaving 100-150 HHs inside the camp.

On 19 May 2018, local sources reported that IS and GoS had reached an agreement on a ceasefire in Yarmouk Camp. Next day, 1700 IS fighters and their families (from Yarmouk camp, Hajar Al Aswad, Tadamon and Qadam neighborhoods) evacuated on 20 buses to Badiya (Rural Deir El Zor) and East Suweida. Additionally, 500-600 civilians were evacuated to Idleb. On 21 May 2018, GoS forces and aligned armed groups entered the camp. However, contrary to statements released by several influential bodies, such as UNWRA, stating that the area of Yarmouk and South Damascus is uninhabitable for returnees, the Jafra Foundation ascertains otherwise based on a local field visit by its staff to the camp. Whilst we acknowledge the scale

of destruction, some areas remained minimally affected and were adequate for civilians to return, requiring minimal rehabilitation of infrastructure and provision of services. Those areas represent around 20% of the camp.

Notably, following the evacuation of IS, GoS forces and aligned groups have looted all houses and properties in the camp.

It is estimated that around 700 HHs comprise those who remained in the camp and some returnees who managed to secure GoS approvals.

Jafra Foundation for Relief and Youth Development maintains presence and ability to operate programs in the camp; efforts are currently focused on advocating for the prompt approval for returnees, thus maintaining Yarmouk as a Palestinian camp, known as the main hub for Palestinians prior to the conflict. Jafra foresees that civilians will be able to return gradually, whilst facing the tedious procedure for security approvals and background checks. Notably, as the case in other GoS controlled camps and gatherings, the Jafra Foundation with liaison with local authorities, mainly the GAPAR (General Authority for Palestine Arab Refugees), to ensure proper coordination, sustainability of the projects and protection of the beneficiaries.

# WASH

Until May 2018



**WASH**  
**10,000**  
beneficiaries

The Jafra Foundation was the sole actor in the camp to provide water and waste management services.

## Solid Waste Management

- Cleaning of streets and public sites on a daily basis.
- 8 waste collection points set and marked for residents to dispose of their household waste.
- Waste transferred via trucks to the dumpsite, remotely located from residents' houses.

## Water

- Provision of water via water points: 11 points - 5 of which are common for both external water use and drinking water. Points are clearly marked for beneficiary guidance on type of water and WASH monitors are available for assistance.
- Trucking of drinking water from Al Qadam neighborhood.
- Bi-weekly water testing for chlorine, alkalinity, calcium hardness & pH levels.
- Adhering to SPHERE standards with a minimum of 15 liters of water per person per day.



## Solid Waste Management

North and South of Yarmouk

The benefit of the activities is a three-fold one:

- re-opening roads to allow returnees to easily access their houses;
- diminish the presence of insects and rodents (that cause the spread of diseases);
- allow for the implementation of livelihood projects.

Around 35 workers and volunteers worked

tirelessly to clean the camp and clear its roads. With rental of trucks and bulldozers, an average of 15 tons of rubble and waste was removed daily.

Several main roads and sideways were cleared, after which workers and volunteers conducted thorough cleaning. The collected rubble and waste were transferred to dumpsites located on the outskirts of the camp, remotely located from any residential buildings and facilities.

## EMERGENCY RESPONSE Northern Yarmouk



500 Food Baskets and 500 Hygiene Kits distributed

500  
households

# SOUTH DAMASCUS



South Damascus is located south-east of Damascus city and is administratively under Rural Damascus district. It is comprised of three main towns: Yalda, Babbila and Beit Sahl. In 2018, the total number of populations was approximately 100,000: of which 3500 households were Palestinians and 10,000 to 15,000 individuals were IDPs from South Syria governorates (Dar'a & Quneitra); the remainder of the population were Syrians.

OAGs controlled the area in 2012, after which armed conflict and heavy bombing targeted the areas. The towns were left under a total siege until a truce was reached between OAGs and the GoS in February 2014; the truce stipulated a ceasefire and lightened access restrictions, specifically for supplies. UN OCHA had classified the towns as "hard-to-reach".

While reconciliation negotiations started around mid-2017, matters were brought to attention in early 2018. On the 29<sup>th</sup> of December 2017, Anas Al Taweel, the head of Reconciliation Committee for the three towns, gathered hundreds of civilians in a mosque calling for a reconciliation with the GoS. Al Taweel, along with more than 50 men, distributed questionnaires regarding their security situation with the GoS and suggesting settlement solutions such as evacuating to Idlib Governorate, staying for 6 months post reconciliation and then evacuating to Idlib, joining the GoS army, or joining a pro GoS group in the area to fight IS and HTS (Hay'at Tahreer Al Sham) in Yarmouk camp. Following

the questionnaire, hundreds of civilians along with Al Taweel's followers held a protest near Babbila-Sidi Miqdad checkpoint calling for a reconciliation with the GoS and lifting the siege off the area.

Of note, on April 30<sup>th</sup>, a reconciliation agreement took place in the adjacent towns of Yalda, Babbila and Beit Sahl where approximately 2500 individuals have been evacuated to Rural Aleppo and Idlib governorates. Evacuations were finalized on May 11<sup>th</sup> after which the GoS forces immediately entered the area and positioned themselves on "Al Orouba" checkpoint, Yalda outskirts; this created a new frontline for GoS forces to further tighten the siege on IS within Yarmouk camp and target them militarily.

Subsequently, the municipality had reinstated its presence but had yet to offer any services; the local committee (previously the reconciliation committee) led by Al Omary was following up on the application of the reconciliation agreement terms and returnees to the area. The committee was also resolving some tensions between returnees who were claiming their houses from people who took residence in them throughout the siege (i.e. since 2012).

While access has been eased for Syrians to exit and enter the area, Palestinians (including critical health cases) are still required to secure approvals to enter and exit.

# Food Security and Livelihoods



**160**  
beneficiaries

## Agriculture

- Cultivation and harvest of 160 dunums of land (rented by the Jafra Foundation) by 160 HHs (45 female headed HHs/ 115 male headed HHs).
- distribution of crops: lettuce, radish, spinach, parsley, fava beans and peas.
- Access to water via the rehabilitation of 2 wells and placement of 100 water tanks.
- Provision of seeds, fertilizers, agricultural tools and truck rental to plow the lands.
- Guidance of an agricultural expert.
- Three technical agricultural trainings (27 females / 58 males beneficiaries):
  - Proper usage of equipment and hand tools.
  - Identification and removal of harmful weeds.
  - Identification and treatment of plant fungal disease.

## Cash for Work

- 60 male headed HHs benefited from temporary employment via rehabilitating public sites.
- Guidance of technical architecture.
- Sites rehabilitated included:
  - Repairing minor road damages such as holes and sidewalks.
  - The rehabilitation of waste barrels and other public installations.
  - The installation of 80 Led lamps connected to batteries in the streets of Babbila.
  - The removal of rubble and waste from the streets and from Babbila's public garden.
  - The installation of two swings, one sea-sow, one slide, and monkey-bars at the Babbila public garden.

**27,000 USD**  
provisionned

## Vocational Training

- Food Production Training for 10 Female Youth. Trainees also attended English courses and benefited from recreational activities. A Day Care was established to care for children of the trainees as they attended their courses.
- Wool knitting for 25 beneficiaries.
- Sewing for 15 beneficiaries.
- Aesthetic training for 15 beneficiaries.
- Food preservation for 35 beneficiaries.
- Carpentry for 25 beneficiaries.
- Household electricity for 10 beneficiaries.
- Pumping for 10 beneficiaries.

## Career Service Desk

A Career Service Desk was established to map employment opportunities and link them to youth; 9 youth (5 females, 4 males) were linked to job opportunities despite the 80% unemployment rate.

Jobs included working in clothing stores, sewing stores, wedding planning businesses, oriental sweets shops and employment within the Jafra Foundation's office in South Damascus.

## Regular Food Distribution

14,000 Food Baskets were distributed to residents of Yarmouk Camp and the displaced from Yarmouk Camp to South Damascus towns.

**2000**  
households  
420 ♀ / 1580 ♂

**88**  
beneficiaries

## Establishment of a Women Center

- Trainings
- Sewing & embroidery workshop

## Unconditional Cash Transfers

110 of the most vulnerable households (87 female headed HHs / 23 male headed HHs) received unconditional cash transfers.

**33,000 USD**  
transferred

# Child Protection



- **Structured Psychosocial Support:** Using the DEAL curriculum: “Little Fellow” for children aged 6-9 years old and IDEAL for children aged 10-13 years old. These modules allow participants to recognize and deal with their own emotions and those of others in constructive ways.
- **Recreational activities:** Painting, arts and crafts, recycling, cinema, puppets, etc. These activities aim towards being therapeutic while encouraging team spirit and paving way for self-expression.
- **6 Awareness Raising Subjects:**
  - The importance of family
  - “My Safe Space”
  - Gender Based Violence
  - Children’s rights
  - Child labor
  - Early marriage



# Education



**757**  
children & youth

429 females & 328 males had access to non- formal education and remedial classes.

## Risk Education

91 Risk Education sessions provided knowledge and awareness about ERW and taught safe behaviors and practices within contaminated areas.

**1,365**  
children & youth  
587 ♀ / 778 ♂

# WASH

Solid Waste  
Management

**5,000**  
households

+

Hygiene  
Awareness Sessions

**447**  
children

=

**WASH**  
**25,447**  
beneficiaries

# Health



**10,000**  
beneficiaries

## Primary Health Clinic

Access to general consultation, eye care, dental care, pediatric care and reproductive health care. Medication was also provisioned as prescribed by doctors.

# Shelter

When the evacuation of Yarmouk Refugee Camp started around the middle of May 2018, Jafra prepared a school in the town of Yalda. Immediately, about 100 families were received and were provided with mattresses, pillows and blankets.

Ambulances were available for emergency transportation.

After the road reopened, the number of people decreased to become 61 families.

# KHAN ESHIEH CAMP



Khan Eshieh camp is strategically located along the Quneitra-Damascus Al-Salam highway (27 km to the southwest of Damascus). Its population in 2018 is approximately 25,000 individuals, compared to 100,000 before the Syrian crisis. OAGs controlled the camp early 2013. By mid-2013, GoS closed all the roads leading to the camp, leaving only a route with Zakia town for supplies and access which was sniped and shelled regularly.

Heavy conflict levels persisted throughout 2016 in Khan El Shieh camp and the surrounding areas; access became extremely restricted as the GoS controlled several hills overlooking the area. Indirect fire damaged the sewage system in 2016. Aerial activity increased, thus impacting Jafra's Child Friendly Space and causing severe damages. More

than 10,000 people in Khan El Shieh and 23,000 in Zakia were entrapped and left with no access to basic supplies.

With severe access restrictions, shortages of basic supplies (including food and medicine) and increasingly intensified GoS military action; a reconciliation agreement was reached by the end of 2016 between the conflicting parties in Khan El Shieh camp, Zakia, Deir Khabiye and Mqueilbe towns.

The evacuation of fighters, political activists, and their families from the reconciled town took place towards Idleb governorate.

Throughout 2018, access to Khan El Shieh camp remained restricted, with residents struggling to provision for their most basic needs. Furthermore, more than 25,000 individuals were suffering from tedious daily procedures to enter and exit the camp which required previous approval from GoS. Arrest campaigns were conducted monthly by GoS, targeting males mainly for military service. Furthermore, households close to Al-A'waj river were affected by the flood during the winter due to the accumulation of garbage. Residents appealed the concerned authorities to find a solution to the problem, but no response was reported.



# Food Security & Livelihoods



## Women's Empowerment Workshop

In 2017, 30 female youth received a 3-month training in sewing, as well as a 1-month training in business.

In 2018, Jafra provided daily access to a fully prepared sewing workshop where the women practiced their sewing skills and produced several products.

In April 2018, Jafra prepared an exhibition in Khan Eshieh where participants could display their products. With the help of a marketing officer, they sold almost half of the displayed products.

Income generated was equally divided amongst the beneficiaries. Each of the 30 women also received a sewing kit.

**30**  
women  
beneficiaries

## Education

### Risk Education

13 sessions provided knowledge and awareness about ERW and taught safe behaviors and practices in contaminated areas.

**210**  
children & youth  
87 ♀ / 123 ♂

## WASH

### Solid Waste Management

23 workers cleaned on a daily basis the Main Highway, the Western Neighborhood and Al Aawaj River benefiting to 6000 households.

### Hygiene Awareness Sessions

Sessions were provided to 300 children aged 6 to 12.

# QUDSSAYA GATHERING



Qudssaya Gathering is located North West of Damascus and is administratively under Rural Damascus district. The total number of population in 2018 was approximately 160,000 individuals, including 6,000 Palestinian households (30,000 individuals).

The area was controlled by OAGs in early 2012 and was classified as 'Hard-to-Reach' by UN OCHA. Qudssaya witnessed significant violence at the end of 2012, when local pro-GoS armed groups based in nearby Jabal Al-Ward launched attacks into the town. In March 2014, a truce was called between GoS and OAGs which only stipulated a ceasefire with OAGs remaining in control of the area.

End of October 2016, OAGs accepted the reconciliation terms offered by GoS stipulating a ceasefire, evacuation of fighters, their families and irreconcilable individuals to Idlib governorate. In return, the GoS would grant access to the area and reinstate services.

Throughout 2018, the municipality managed water, waste and electricity services in the area, contingent on its human and financial resources. A local committee was non-existent in the camp. Social tensions had not been reported in the area. Notably, post-reconciliation; most of the local council members were evacuated during the reconciliation process, negatively impacting local service provision and governance in the community. For example, knowledge of local service capacity, relationships with local service providers, and local expertise were largely removed.

# Food Security and Livelihoods



33

female youth

## Vocational Training

### Food Production Training

- Beneficiaries received a 1-month business training and formulated their business plans.
- Jafra prepared an exhibition in Qudsaya where participants had the chance to display and sell their products.

19,800 USD  
transferred

# Education

Access to non-formal education & remedial classes for  
648 females & 507 males.

1,155  
beneficiaries

# Child Protection



## 10,813

6,523 ♀ / 4,290 ♂  
children impacted

- **Structured Psychosocial Support:**  
Using the DEAL curriculum: “Little Fellow” for children aged 6-9 years old and IDEAL for children aged 10-13 years old.
- **Recreational activities:**  
Painting, arts and crafts, recycling, cinema, puppets, etc. These activities aim towards being therapeutic while encouraging team spirit and paving way for self-expression.
- **6 Awareness Raising Subjects:**
  - The importance of family
  - “My Safe Space”
  - Gender Based Violence
  - Children’s rights
  - Child labor
  - Early marriage

## WASH

### Clean-up campaign

In cooperation with the Municipality of Qudsaya, 100 males and 6 females cleaned the neighborhood daily during the 1<sup>st</sup> quarter of 2018.

### Hygiene Awareness Sessions

Qudsaya Naziheen

## 1088

children

536 ♀ / 552 ♂

Qudsaya Balad

## 1662

children

880 ♀ / 782 ♂

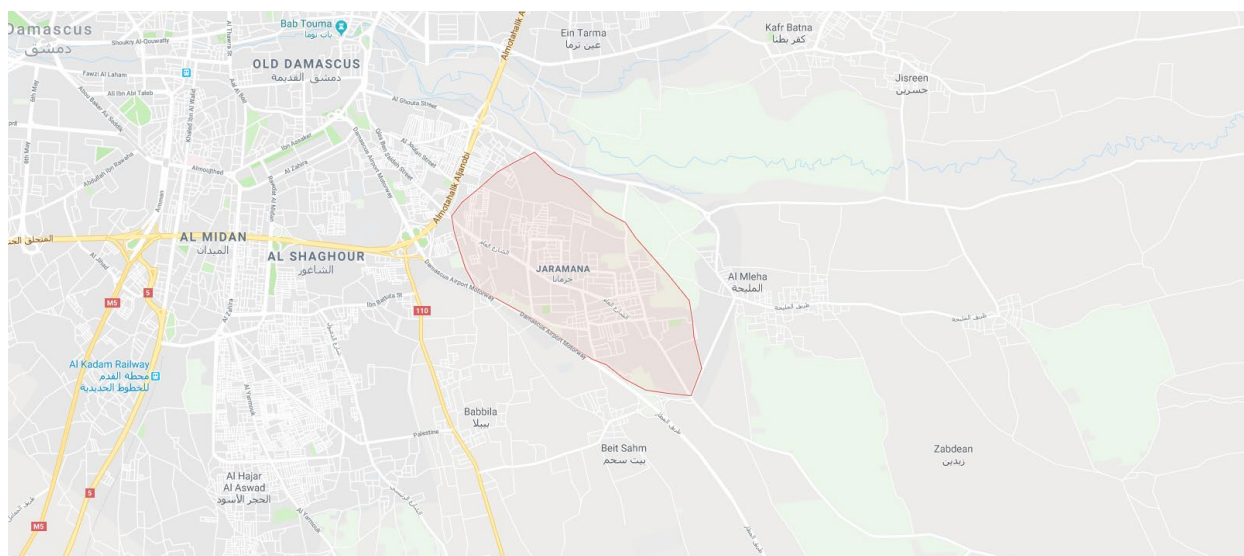
## Shelter

Beneficiaries were provided with food, cleaning products, clothes and medical care.

## 25

families

# JARAMANA CAMP



Jaramana Camp is located 6 km southeast Damascus city, on an area of 8 km<sup>2</sup>, and falls under Rural Damascus district. Prior the armed conflict, 8,000 persons resided in the Camp. Throughout the Syrian crisis, the camp remained under GoS control. However, given its proximity to opposition held Eastern Ghouta, Jaramana and its residents have been widely affected by indirect fire, and the large numbers of IDPs.

Since 2011, residents have sought shelter inside the Camp, with the IDP population almost doubling the total population, estimated by the end of 2018 at 30,000 individuals. The need for service provision

in the area was essential for IDP families to include electricity, water and educational services.

Between 20 February to 22 March 2018, the area was hit by OAGs mortar shells; killing 4 civilians killed including 2 children. The accident forced schools in the camp to suspend their operations.

In 2018, reports indicated that 50% of HHs needed aid distribution. More than 40% of the camp's residents were unemployed. Average monthly wage of SYP 35,000. Almost 70% of the income was spent on food. HHs needed 250,000 SYP per month (with children) to sustain basic needs, and a decent life while house rentals were steadily increasing. The municipality was the only governance body available in the camp; it mainly managed water, waste and electricity services, as well as documentation.

While social tensions were not widely reported, the overpopulation of the camp led to ad hoc tensed situations.

# Food Security and Livelihoods

## Vocational Trainings

hairdressing

40

women

make-up

20

women

## Child Protection



- **Structured Psychosocial Support:** Using the DEAL curriculum: "Little Fellow" for children aged 6-9 years old and IDEAL for children aged 10-13 years old.
- **Recreational activities:** Painting, arts and crafts, recycling, cinema, puppets, etc. These activities aim towards being therapeutic while encouraging team spirit and paving way for self-expression.
- **5 Awareness Raising Subjects:**
  - The importance of family
  - "My Safe Space"
  - Gender Based Violence
  - Child labor
  - Early marriage

- **Celebrations:**

Celebration of national and international occasions such as Mother's Day, Earth Day, etc.

PSS activities

1600  
children

954 ♀ / 646 ♂

# Education

non-formal education  
& remedial classes

126

51 ♀ / 73 ♂

school dropout  
awareness sessions

234

beneficiaries

risk education

25

beneficiaries

In cooperation with Aara school and Jaramana school:  
ceremonies for orphan children and to congratulate excellent students.

# WASH

Hygiene Awareness Sessions for children aged 6 to 12

1051

beneficiaries

51 ♀ / 73 ♂

# Human Rights

## Awareness sessions

- Children Rights campaigns
- The right to education
- The right to express
- The right to play
- The right for protection against discrimination
- The right to a family and healthcare
- The Basic Human Rights

1329

beneficiaries

# HOMS CAMP



Homs Camp is located within the city of Homs, 160 km north of Damascus. Prior to the conflict, 20,000 Palestinian residents, including 2,500 Syrians, were living inside the Camp. In recent years, the area's population had reached 27,000 individuals at times; however, due to immigration and displacement, by the end of 2018 the area's population hit 20,000 individuals.

Notably, GoS security forces continued blocking the camp entrances with military checkpoints that imposed restrictions on food and basic needs

access to the local households. The camp was already isolated from its surrounding by a metal wall built by GoS in June 2015.

Throughout 2018, the majority of the camp residents lived in poverty as a result of extended unemployment and limited provision of services. The situation forced hundreds of people to flee the country, taking dangerous illegal routes by land and sea.

The municipality was the only governance body available and dealt mainly with general services such as waste, water and electricity, noting its limited capacity.

Social tensions have not been reported within the camp.



# Food Security and Livelihoods



## Vocational Training

Vocational training beneficiaries linked to jobs: 13 female beneficiaries were linked to makeup & hairdressing jobs.

hairdressing

38

beneficiaries

23 ♀ / 15 ♂

make-up

22

beneficiaries

## Business training

Beneficiaries formulated business plans under the guidance of a marketing and financial expert.

60

beneficiaries

35 ♀ / 25 ♂

## Distribution of kits

Beauty kits, female hairdresser kits, tools for handmade production kits, electronic maintenance kits, makeup & accessories kits and blacksmith kits were distributed.

in-kind grants to

25

beneficiaries

21 ♀ / 4 ♂

## Cash grants

### Individual cash grants

Beneficiaries received individual cash grants and opened their independent businesses: carpentry, kitchen (the production of homemade food/meals), plant & flower shop, restaurant, sewing & clothes production, stationery and bookshop, printing house, gym, make-up and accessories, mobile & computer maintenance shop, hairdressing shop, sweet shop, car tire selling & maintenance, household items shop as well as mushroom cultivation.

23

beneficiaries

16 ♀ / 7 ♂

### Group cash grants

Beneficiaries grouped themselves into 8 groups and received group grants to open their businesses: motor maintenance, supermarket, events management, coffee & juice shop, photography, hairdressing & make-up salon, beauty salon and supermarket.

18

beneficiaries

12 ♀ / 6 ♂

36,117 USD  
transferred

## Child Protection

- **Structured Psychosocial Support:** Using the DEAL curriculum: "Little Fellow" for children aged 6-9 years old and IDEAL for children aged 10-13 years old.
- **Recreational activities:** Painting, arts and crafts, recycling, cinema, puppets, etc. These activities aim towards being therapeutic while encouraging team spirit and paving way for self-expression.
- **Celebrations:** Various celebrations such as Earth Day and Eid el Fitr

### 7 Awareness Raising Subjects:

- The importance of family
- "My Safe Space"
- Gender Based Violence
- Child labor
- Early marriage
- Children's rights
- The Down Syndrom (for caregivers)

PSS activities

1278  
children

766 ♀ / 512 ♂

# Education

non- formal  
education and  
remedial classes

**5330**

3,256 ♀ / 2,074 ♂

congratulation  
ceremony for  
excellent students

**50**

# Youth



- Soft Skills: 16 beneficiaries (2 males, 14 females) completed the ICDL course; 50 beneficiaries (3 males, 47 females) completed English courses.
- Sport: football tournaments (36 beneficiaries).

youth  
**102**  
beneficiaries

# WASH

Hygiene Awareness Sessions

**591**

aged 6 to 12

263 ♀ / 328 ♂

# HUSAINEYE GATHERING



Husaineye Camp is located South West of Damascus, at a distance of approximately 13 km, and is administratively under Rural Damascus governorate. Prior to the crisis, Husaineye Camp had an estimated population of 125,000 individuals (of both Syrian and Palestinian nationalities). Most of its residents worked in free trade and taken freelance jobs; while a minority worked in Government offices. The area had several factories: block, marble, oxygen cylinders, curtain and sewing factories.

OAGs controlled the area in 2011 after which the GoS imposed a total siege till mid-2015, when the area was reconciled. The change of power in the area triggered many of the population to leave and be displaced across other locations in Rural Damascus Governorate.

Following the reconciliation, around half the population was able to return; while the remainder applied for approval to return but were either rejected for "Security Reasons" or had their files pending for months.

Throughout 2018, the area suffered from shortages of all services including water (both drinking and external use) and electricity (with outage reaching 20 hours per day). Transportation was also an

issue in the area; most residents used pickups for transportation with the absence of other means like buses and taxis.

Several GoS checkpoints have been positioned in the area causing tedious security checks and long waiting hours. Only the area residents were allowed to enter and exit the area; any external visitors were required to obtain entry permission by the relative GoS security branch. Notably, the excessive security checks were related to the geographical location of the camp, being near "Sayeda Zeinab" (distance of 3 km) a prominent religious site for Shiaa Muslims.

In 2018, the population hit 10,060 HHs (households), approximately 55,000 individuals.

The municipality had reinstated its presence but barely offered services due to its limited human and financial capacity; the local committee (previously the reconciliation committee) was following up on the application of the reconciliation agreement terms and returnees to the area.

Social tensions among residents were reported between advocates of GoS and those with strong opposing views to the existing government.

# Food Security and Livelihoods



- 35 female youth received a sewing training under the project: “Women Empowerment Workshop”.
- Trainees received a 1-month business training and formulated their business plans.
- Grants will be provisioned in 2019.

## Child Protection

- **Structured Psychosocial Support:**  
Using the DEAL curriculum: “Little Fellow” for children aged 6-9 years old and IDEAL for children aged 10-13 years old.
- **Recreational activities:**  
Painting, arts and crafts, recycling, cinema, puppets, etc. These activities aim towards being therapeutic while encouraging team spirit and paving way for self-expression.

- **6 Awareness Raising Subjects:**
  - The importance of family
  - “My Safe Space”
  - Gender Based Violence
  - Children’s rights
  - Child labor
  - Early marriage

**715**  
children

# Education

- Non-formal education provided for grades 1 to 6 and 9 & 12 students.
- Bus transportation provided to 120 students.
- Two Shifts organized.
- Two Parents & Association Teachers Meetings.
- Various trainings for teachers, keyworkers and caregivers:
  - Planning and development in education
  - Problem resolution
  - Teaching methodologies
  - Psychological support
  - The importance of psychological support for high school students
  - Time management & the human memory
  - Abnormal child behavior management



**895**

children

447 ♀ / 448 ♂

# Youth

Teachers and PSS Facilitators benefited from two trainings:  
Education in Emergencies and Psychosocial Support.

**30**

beneficiaries

15 ♀ / 15 ♂

# WASH

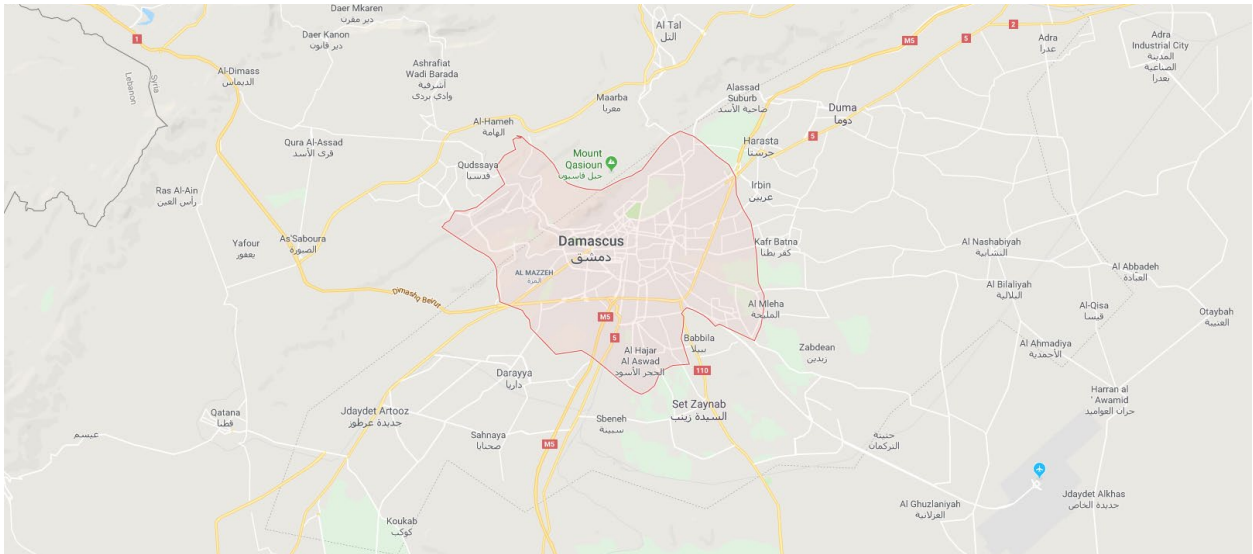
Hygiene Awareness Sessions

**515**

children

257 ♀ / 258 ♂

# DAMASCUS



## Youth

As the youth element is the core of our foundation and programming: the Jafra staff, volunteers and youth from Palestinian camps and gatherings benefited from 4 internal trainings. They also benefited from 4 external workshops given by War Child Holland :

### Trainings

- Needs Assessment
- Communication Skills
- Leadership
- Administrative Correspondence and Performance Appraisal
- She Deals
- SRA
- SIR
- M&E



*"No one knows the pain we have been through other than other refugees. We thought to ourselves, why should we wait to be served by employees of NGO's who cannot understand our pain? Why should we be helpless and languish here feeling we have no purpose? Our experience with Jafra has taught us to work wherever we end up and to hold that responsibility. We accept everyone who wants to work with us, because there is so much work to be done and because we know our team creates the sense of having people in your corner. This is why we don't believe in the concept of being "employees." We do this because we must and because this is as much for us as refugees to feel we have some hope and a purpose in life as it is for the people who desperately need aid and services. We are rebuilding our families and communities through this work."* Jafra Volunteer in Greece.

For Jafra Greece, 2018 was a continuation of its programming and commitment to refugees wherever they found themselves; highlighting the need to settle new arrivals and assisting them in integrating within their new communities.

Jafra continues to expand its cultural empowerment activities for refugee communities offering them a sense of community and safe space as well as children and youth activities. In addition, Jafra offered vocational trainings to youth that assisted them in becoming economically stable and self-reliant, which further empowers them to make decisions that are free of coerced consent.

Jafra Center also acted as a drop in center where families in the Athens area registered and specified their needs, which at the time included medical and food needs, baby diapers and formula, advocacy and accompaniment services by the Jafra Team.



# GREECE



# Food Security and Livelihoods



**94**  
women  
beneficiaries

## Women's space

Sewing, knitting and handcraft classes with exhibition of the products.

## Ramadan Food Distribution

2500 food baskets were distributed to 2500 families

**10,000**  
beneficiaries

## Capacity Building Trainings

Daily capacity building trainings including strategic planning, language classes and vocational trainings provided to 23 beneficiaries.

## English language courses

367 beneficiaries divided in 3 levels.  
Specific classes for Jafra volunteers

## Life skills activities

- Greek and German language classes
  - CV writing workshop
  - Projects writing workshop
  - Computer classes
  - Photoshop training
- 71 beneficiaries**

## First Aid Workshop

In cooperation with the Spanish Red Cross

**9**  
beneficiaries

# Child Protection

Individualised family support for families that have children with special needs.

**9**  
families

weekly  
workshops  
**18**  
beneficiaries

# Youth



All year long, Jafra offered an art and cultural programs beside to sport activities opened to the Youth:

music  
workshops

**30**  
beneficiaries

chess  
workshops

**6**  
beneficiaries

football  
team

**14**  
beneficiaries

yoga classes

**9**  
beneficiaries

# Health

## Medical consultations

Jafra acted as a Health Center; with the help of volunteering doctors and nurses.

330  
beneficiaries

## Hygiene Awareness Raising Session

15  
beneficiaries

# Emergency response



## Fire Emergency response

Jafra provided its help and expertise to respond to the devastating fire that erupted in Attica in August 2018. The Greek office has started its work by forming and training a special team consisting in 15 volunteers. Most of them were young refugees eager to work with and help the hosting community since the first day of the fire. Jafra emergency team has received a big welcome from local families. Due to the success of the initiative, Jafra collected funds through a GlobalGiving Campaign.

## Achievements

- Needs assessment
- Equipping the 15 volunteers
- Cleaning and fixing 9 houses
- Conducting 5 training sessions and workshops with topics including safety, how to use emergency materials, teamwork and first aid
- Cleaning public areas in the fire zone

# Shelter

## Women's Shelter

Jafra operated a fully equipped women's shelter for 19 women and two children. The shelter was meant to offer women in particularly vulnerable situations a safe space providing group therapy, skill-sharing, one-on-one support, English classes and health awareness sessions.

# Social Cohesion



In Jafra Cultural Café, film screenings, concerts and other community events were organized. The space also operated as a place to relax, meet friends or study. Hosting community, volunteers from diverse countries and refugees were all participating to common events and sharing the space, which made Jafra Cultural Café a real place for exchange and discussions between the refugees and the hosting community.

In 2019, in addition to the Cultural Café activities, Jafra will provide a new space to exhibit products issued from the Palestinian Community in Palestine and in the diaspora.

dialogue sessions  
about integration

15

beneficiaries

# Cultural Sustainability



**238**  
beneficiaries

- Music classes
- Art classes
- Theater workshops
- Photography training
- Photography exhibition
- Dabke group (Palestinian traditional da performing shows all over Athens)
- Dialogue session about the Palestinian history

# Human Rights

legal consultations  
& assistance

**7000**  
beneficiaries

awareness sessions  
Refugee &  
Women Rights

**23**  
beneficiaries

In 2018 Jafra foundation in Sweden has continued its cultural empowerment activities for refugee communities.

The focus was mainly on the Cultural Sustainability program, with more activities related to the persistence of the Palestinian Identity through photography and art exhibitions, music, movie projection, lectures and dance workshops focusing on the Palestinian history and identity.

Moreover, a Music Learning program was initiated with Guitar lessons, providing youth with a space for developing their musical skills and playing their favorite tunes.

Having more than 30 volunteers, Jafra is in the process of expanding its program in Sweden to better enhance the coordination with other European based programs.



# SWEDEN

# Social Cohesion



language exchange  
Arabic- Swedish

**55**  
beneficiaries

# Cultural Sustainability



**838**  
beneficiaries

- Art exhibition by the artist "Sham Drobi"
- Music Guitar training for beginners
- Art exhibition for the artist "Fawzi Zazouk"
- Art exhibition for the Swedish artist Sara Bejlare
- Lecture in the occasion of the Palestinian Nakba Day
- Palestinian Dabkeh workshops
- Exhibition of women refugee handmade products

The Syria crisis has had a profound humanitarian, socio-economic and political impact on Lebanon and its people. With just under one million registered Syrian refugees in a country of 4 million inhabitants, Lebanon has the world's highest number of refugees per capita.

This population is in addition to an estimated one million vulnerable Lebanese and almost 300,000 Palestine refugees. This mass influx of refugees from Syria has placed unprecedented strain on the country's economy, public services, and infrastructure. Spill-over from the fighting in Syria, combined with internal political tensions, also continues to threaten internal stability and security.



# LEBANON



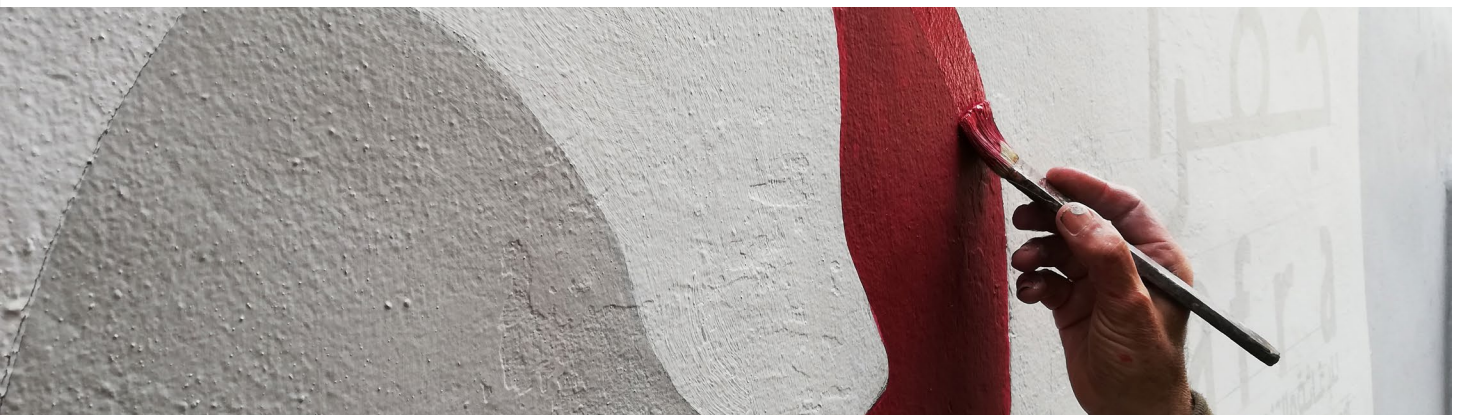


## Staff Development

Being a grassroots organization, the Jafra Foundation considers building the capacity of youth and its staff and volunteers as an essential element for the growth of both the organization itself and the communities it serves.

17 Beirut staff (5 females, 12 males) benefited from 3 trainings: proposal writing, M&E and

Lebanese Labor Law & Tax Regulation. The staff also participated in an organizational workshop that addressed the organization's strengths and weaknesses, as well as presented the policies that have been developed.



## Preparations for 2019 Projects

### Education & Child Protection

The Jafra Foundation has rented a space in Burj el Barajneh Camp, and was rehabilitating it to become a fully functional Child Friendly Space. The center is delivering child protection activities and soft skills for youth in 2019.

### Youth

Realizing the challenges that Palestinian youth face in Lebanon, the Jafra Foundation was preparing a series of life skills workshops to take place in Burj el Barajne, Shatila & Ein el Helwe Camps; forecasted topics included Critical Thinking and Emotional Intelligence.

## ACRONYMS

**UNRWA:** United Nations Relief and Works Agency for Palestine Refugees in the Near East

**NGO:** Non-governmental Organizations

**GoS:** Government of Syria

**OAGs:** Organized Armed Groups (in Syria)

**GAPAR:** General Authority for Palestine Arab Refugees

**HHs:** Households

**IDP:** Internally Displaced Persons

**SPHERE:** The humanitarian charter and minimum standards in humanitarian response

**CHS:** Core humanitarian standard

**SOPs:** Standard Operating Procedures

**PSEA:** Protection from Sexual Exploitation and Abuse policy

**UN OCHA:** United Nations Office for the Coordination of Humanitarian Affairs

**ERW:** Explosive Remnants of War

**SYP:** Syrian Pounds

**ICDL:** International Computer Driving License

**M&E:** Monitoring & Evaluation

**SRA:** Structured Recreational Activities

**SIR:** Safty Identify Referral

**4** COUNTRIES

**23** CENTERS

**59** PROJECTS ACTIVITIES

**412** EMPLOYEES

**265** VOLUNTEERS

**210** PRIVATE DONORS

**2.5** MIO.USD BUDGET

**145,564** BENEFICIARIES

**1 AIM**  
**TO EMPOWER**  
**REFUGEES**

جفرا  
J a f r a